

Microsoft platform management for state and local government agencies



Reduce risk, increase efficiency and boost innovation in your Microsoft environment.

State and local government IT teams face pressure to do more with less. One top priority is keeping systems critical for public safety running 24x7 to ensure that a 911 operator isn't locked out of the service application, for instance, or a database that firefighters use isn't taken down by a misconfiguration. But IT teams also have to focus on consolidating and migrating legacy systems, staying ahead of cyber threats, and maintaining compliance. Keeping all of those balls in the air often means setting innovation aside.

Reduce risk and increase the efficiency of your Microsoft environment, so you can shift IT resources from day-to-day operations to innovation. Our award-winning solutions can help simplify the migration, security and management of your on-premises, Office 365 or hybrid environment.

CAPABILITIES

Quest® solutions can help you overcome the limitations of native tools by automating and simplifying a wide range of migration, security, governance and management tasks.

Migration and consolidation

Stop enduring the risks and limitations of your legacy infrastructure and move to a cost-efficient platform that reduces your IT footprint and improves your security posture. Learn how our state and local government solutions deliver ZeroIMPACT migrations for Active Directory, Exchange, OneDrive for Business, SharePoint, Teams and Office 365. By simplifying and automating migration tasks, you can finish your project faster while minimizing costs, risks and disruption to users.



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John Eckard, Server Team Manager, Howard County, Maryland

BENEFITS:

- Secure sensitive data across your on-premises, cloud or hybrid IT environment.
- Streamline everyday management tasks to free up time for innovation.
- Ensure compliance with regulatory requirements.
- Modernize legacy infrastructures with fast, automated migration to Office 365 workloads such as Exchange Online, OneDrive for Business, SharePoint Online and Teams.
- Maintain system availability with fast issue detection and resolution.
- Minimize risk, cost and disruption for users.

“Permissions were not set up the right way when the sites were first created. With ControlPoint we were able to see those different groups and individuals who were accessing sites and document libraries and adjust as we needed. It’s a very useful tool. Instead waiting a couple of days for a PowerShell script to run and then clean-up the results, with ControlPoint I can do it myself and get the results in a few minutes.”

*Tanya Shmat, Systems Analyst,
City of Bellevue*

Cybersecurity

Your agency is an attractive target for cybercriminals eager to get their hands on Social Security and driver’s license numbers, credit card details, police reports, and the other sensitive data you store. Secure your on-premises, cloud or hybrid AD with Quest solutions that help you assess permissions continuously to identify vulnerabilities; detect and alert on suspicious activity; automate security management tasks; and investigate and recover from security breaches.

Governance, risk and compliance

Compliance mandates like FISMA, NIST, PCI DSS and HIPAA are complex and constantly changing. Nevertheless, keeping up with them is essential, since non-compliance can lead to fines or loss of funding. Quest solutions for state and local government can help you continually assess, monitor, govern and control your Microsoft systems. By gaining visibility into your environment, simplifying compliance reporting and automating processes, you can reduce the risk of data breaches, failed audits and system downtime.

Management and administration

Keeping your Microsoft platforms working smoothly is essential to your agency’s mission — and it doesn’t have to overwhelm your limited IT resources. Quest solutions can overcome the limitations of native tools by simplifying and automating a wide range of tasks, including reporting, user and group management; provisioning and de-provisioning; Group Policy and permissions management; and backup and recovery.

SUPPORTED PLATFORMS

Quest has a long history of helping state and local government agencies migrate, secure and manage data across platforms like AD, Exchange, SharePoint, Office 365 and now Teams.

Active Directory

Reduce risk and cost by optimizing your Active Directory. Ensure a secure, compliant and available environment with solutions for restructuring and directory consolidation, security and compliance, disaster recovery, and provisioning.

Exchange

Make Exchange Server more compliant, available, secure and efficient. Our solutions enable you to migrate, secure, audit, maintain and recover Exchange without using native tools.

OneDrive for Business

Migrate, manage and secure your OneDrive for Business content to streamline data governance and enable effective collaboration.

Office 365

Simplify your Office 365 migration, management and security needs. Our solutions help you embrace Office 365 and Azure Active Directory while maintaining both security and control across your cloud or hybrid environment.

SharePoint

Accelerate and streamline migration, management and security in your on-premises and cloud-based SharePoint environments.

Teams

Stay on top of Teams management with content discovery, assessment and security reporting. And whether you're migrating Teams from one Office 365 tenant to another or getting content out of file shares, Box, Dropbox and Google Drive, we can easily move your data with minimal disruption to the business.

ABOUT QUEST

Quest provides software solutions for the rapidly changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid data centers, security threats and regulatory requirements. Our portfolio includes solutions for database management, data protection, unified endpoint management, identity and access management and Microsoft platform management.