



Foglight[®]

PeopleSoft Management

Manage service levels and perform diagnostics for PeopleSoft applications

Optimizing the performance and availability of PeopleSoft applications from end-to-end is critical for meeting business objectives and keeping stakeholders happy. An under-performing application can adversely affect revenues, cost containment, customer service and goodwill.

As part of Quest's Application and Services Management solution, Foglight helps you manage the entire PeopleSoft application – from end users, to the application servers, to the databases. Foglight delivers a shared set of performance information that all application stakeholders can use regardless of their PeopleSoft skill level. By viewing data on the entire application stack in context, you can better prioritize corrective actions and prevent the impact on end users. Foglight also delivers unattended monitoring, real time diagnostics, rule-based alerting, correlation with end users and database management and customizable, role-based dashboards.

Comprehensive Performance Management

Continuously monitor and manage the availability and the performance of the PeopleSoft application infrastructure (servers, network and OS), as well as the application components (database, PeopleSoft application server, web server and process scheduler).

Intelligent Recording

Record key and routine transactions accessed by end users - both rich and thin client. Measure and improve application SLAs by monitoring the end user's actual application experience.

Business Service Grouping

Logically organize different activities or services into service groups to understand end-user activities for performance, availability and service level management.

Proactive Alerting

Leverage out-of-the-box alarm configuration tools to manage SLAs for PeopleSoft infrastructure and application components.

SLA Tracking

Establish historical, realistic and manageable SLAs at application, geographical and enterprise levels for higher levels of service to end users.

- Delivers critical PeopleSoft performance measurements
- Provides a shared set of monitoring data that all application stakeholders can use, regardless of technical skill level
- Collects historical information for planning upgrades and avoiding unplanned outages
- Identifies and resolves problems before end users are affected
- Enables diagnostics with drill-downs into PeopleSoft components
- Reduces total cost of ownership (TCO) for PeopleSoft systems through proactive monitoring and real-time diagnostics tailored to each user or role
- Reduces service delivery risks by providing service level compliance and reporting
- Facilitates compliance to regulations and service level agreements (SLAs)

System Requirements:

Operating System Support:

- Solaris
- Linux
- Windows
- AIX
- HP-UX
- SuSE SLES
- Red Hat Linux
- Windows 2000 and Windows 2003

Version Control

Prevent accidental overwriting of application customizations, enabling granular recovery and restoration of previous environments for true object-level version control.

About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 50,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at

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