



## **JProbe® *FastTrack***

Quest Software's award-winning JProbe provides confidence in your code and automates your Java performance testing and memory analysis. JProbe enables developers to easily profile Java performance and analyze memory leaks, so they can diagnose and fix problems faster. JProbe also enables Java development managers, architects and performance engineers to certify and deliver fully optimized code to production with confidence.

With JProbe, you can integrate performance profiling and memory analysis into your build process, and take performance snapshots of your Java code with each build for comparison. JProbe allows easy application testing without any code changes and can pinpoint performance problems - down to a line of code. JProbe integrates easily with your application server, Web server, IDE, JDK and operating system.

The JProbe® *FastTrack* offering delivers a base installation, configuration, product best practices, knowledge transfer for JProbe software at the client site. *FastTrack* also gives you custom application testing in a non-production environment using case scenarios like: check for and investigate memory leaks, profile code for performance, and generate and schedule custom reports – up to five reports. Learn how to identify which lines of code have the greatest effect on performance, generate performance blueprints to see performance or memory usage changes over time, and achieve higher levels of performance and end-user satisfaction. The service offering also includes up to one half day of engagement management. The knowledge transfer is limited to non-production environments with a maximum of twelve developers.

Professional Services may be tailored for each customer environment through the creation of a detailed Statement of Work (SOW) should additional services be required at the end of this *FastTrack*.

### **Services Approach & Activities**

A Quest-certified consultant will work with your team to perform the following services and activities during *FastTrack*:

#### **Pre-Installation Services:**

- Review the JProbe product overview
- Assess your J2EE environment by performing a site survey

#### **Installation Services:**

- Install and deploy JProbe in your non-production environment
- Explain/review the installation process to provide optimum knowledge transfer so you understand how JProbe will function in your environment
- Assist with application testing and help develop procedures specific to your environment
- Consultant will install JProbe for up to 12 desktops, 2 remote hosts, and 2 applications

#### **Configuration & Customization Services:**

- Data collection in your environment against J2EE applications (up to 2 applications)
- Data analysis and recommendations from JProbe output
- Test JProbe functionality
  - Investigate memory leaks
  - Identify and fix bottlenecks

- Ensure effective Java code testing
- Demonstrate application blueprinting
- Review common performance and memory issues to monitor
- Demonstrate JProbe – PerformaSure integration
- Deliver Executive Summary to audience of up to 12 people

**PSO Engagement Management Services:**

Quest shall assign a PSO Engagement Manager to this service offering. The Engagement Manager will work with you to plan and execute the *FastTrack* package:

- Manage the consulting resource assignment and scheduling
- Supervise the escalation process, if applicable
- Manage Quest SupportLink inquiries, if applicable
- Act as the long-term contact between the customer and Quest, if applicable, regarding professional services needs
- Manage and maintain additional needs via custom Statements Of Work

**Quest Professional Services**

Quest Software consistently delivers premium people, processes and products to maximize the return on your enterprise IT investment. Each member of the Quest Professional Services team is committed to sharing their dedication, knowledge and expertise with you. Our consultants are subject matter experts that provide on-site product training for your IT staff. Through years of experience, our consultants have developed best practices to help customers efficiently maintain and store messaging data to reduce risk for the organization.

**Get on the *FastTrack* Now!**

**Total Cost of this Services' Offering is US \$12,500.  
Travel and Expenses Included.\***

**Contact your sales rep for more information**

**\*Specific terms and conditions apply.**