



Quest Central for Oracle Performance Tuning Remote 2 Day Offering

Remote Quest Central based Performance Tuning seeks to identify database bottlenecks utilizing the Quest Central for Oracle (QCO) toolset. Once a problem has been found with this toolset, we will ensure that the IT staff understands which tools were used to find the problem via the quantitative data from QCO as well as what course of action needs to be taken to ensure the highest possible performance.

At the completion of the Quest Central Performance Tuning Engagement, the customer will receive an engagement overview. This overview will highlight the most crucial areas of improvement, how we came to this conclusion, which tools were used for this assessment as well as what actions should be taken fix the problems we found.

Optimization Approach & Activities

The consultant will arrange a planning call followed by a scheduled remote engagement delivered with WebEx technology.

Preparation (customer's responsibility)

This may require advanced allocation of a database administrator.

- Please ensure that all the steps in the pre-engagement requirements and preparation list have been executed before the engagement begins.

Installation & Configuration

- During our 2 day QCO performance tuning engagement we will be installing and configuring Quest Performance Analysis for Oracle and any other tools required to assist in isolating database performance bottlenecks.

Testing

- Test and verify accurate Performance Analysis host data collection
- Test all QCO functionality to ensure all components are installed and functioning correctly
- Review Performance Analysis functionality
- Review graphs and reports for monitored hosts
- If time permits and the customer wants to implement our recommendations, we can also monitor the solution to ensure problem area resolution as well as show the degree of performance improvement.

Why Quest Central for Oracle Performance Tuning?

Quest Central is a very powerful toolset that is often underutilized. When one of our seasoned performance tuning experts is engaged we not only solve the problem but show how we solved the problem. Too many times consultants fix a problem without ever showing how they found the problem, what they did to fix, or how to fix it next time.

Utilizing Quest Central we will:

- Identify:** Quantitatively identify the performance problem.
- Analyze:** Employ the full QCO suite of tools to find the answer to the problem.
- Train:** Show the DBA staff what tools we used to find the problem and what tools to fix it.
- Report:** Create a report outlining all our activities, analyzing our findings, and recommending a solution.
- Tune:** If QCO is already configured we will ensure it is setup using best practices.
- Implement:** We will ensure that an action plan is created for the recommended implementation.

Quest® Professional Services

Quest Software consistently delivers premium people, processes and products to maximize the return on your enterprise IT investment. Each member of the Quest Professional Services team is committed to sharing their dedication, knowledge and expertise with you. Through years of experience, our consultants have developed Performance Analysis best practices to help customers monitor their business environment and to partner with them in order to ensure they get the most from their particular environment.

Quest Professional Services Pre-Requisites and Assumptions

- Ensure that all hardware and software requirements have been met for your current Performance Analysis release. All hardware and operating systems must meet minimum requirements.
- Commit a technical resource on a full-time basis to provide Quest with the assistance required.
- Provide Quest consultants with adequate and appropriate access to customer's servers, systems, and data as may be required.
- Provide project team member with suitable business expertise, technical expertise, and decision-making authority to ensure project success.
- Deliver a completed pre-installation checklist to the Quest Project Manager no later than two business days prior to scheduled engagement.

Get Started Now!

**Total cost of this package is \$5,000 US pre-paid
Contact your Sales Rep for more information.**