

# *Quest Password Manager*

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What's New

*Version 4.1*



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## **ABOUT QUEST SOFTWARE, INC.**

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at [www.quest.com](http://www.quest.com).

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## Contacting Quest Support

Quest Support is available to customers who have a trial version of a Quest product or who have purchased a commercial version and have a valid maintenance contract. Quest Support provides around the clock coverage with SupportLink, our web self-service. Visit SupportLink at <http://support.quest.com>.

From SupportLink, you can do the following:

- Quickly find thousands of solutions (Knowledgebase articles/documents).
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- Log and update your case, and check its status.

View the **Global Support Guide** for a detailed explanation of support programs, online services, contact information, and policy and procedures. The guide is available at: [View the Global Support Guide for a detailed explanation of support programs, online services, contact information, and policy and procedures. The guide is available at: <http://support.quest.com/pdfs/Global Support Guide.pdf>.](http://support.quest.com/pdfs/Global%20Support%20Guide.pdf)

## **WHAT'S NEW IN PASSWORD MANAGER 4.1**

This document discusses the new features included in Password Manager version 4.1, as compared to the previous release of version 4.0. For comprehensive information about the new features of Password Manager 4.1, refer to the User Guide available from the Documentation page in the Password Manager CD Autorun window.

### **Support for the Windows Vista Logon Architecture**

You can access the self-service functionality of Password Manager from the Windows Vista logon screen. The client-side component of Password Manager, that provides anonymous access to the Self-service site, has been redesigned to support the logon authentication model in Windows Vista.

### **The Quest Password Manager GINA Extension Component Renamed**

Quest Secure Password Extension is the new name of the client-side Password Manager component formerly known as Quest Password Manager GINA Extension. The Secure Password Extension allows you to configure anonymous access to the Self-service site from the logon screen in pre-Windows Vista and Windows Vista Microsoft operating systems.

### **Advanced Options for Users' Questions and Answers Profiles Security**

You can now configure users' Questions and Answers profiles to include a question for caller identity verification by Help Desk. You can also define whether Help Desk operators must verify user identity by the complete answer to the Help Desk authentication question, or by just a few characters of the answer. This feature is intended to be used to provide higher security for users' private Q&A profile data.

## **Simplified Delegation of Administrative and Help Desk Tasks**

Delegation of the Administration and Help Desk tasks in Password Manager has been simplified to eliminate the need to manually grant all necessary permissions. Now you can grant access to the Administration and Help Desk sites by simply adding the trusted individuals' accounts to the predefined security groups.

## **Groups to Configure the Scope of Registration Notification Recipients**

You can now determine the scope of registration notification recipients. Password Manager lets you define a list of users you do not want to be prompted to register with Password Manager, or specify an explicit list of notification recipients; the both lists are managed through the use of group memberships.

## **Multilingual Support Extended with the Korean Language**

The multilingual support has been extended to include the Korean language. For the complete list of languages supported by Quest Password Manager, see the Global Operations section of the Release Notes.