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**Product Name:** Quest® ActiveRoles® Access Provider

**Product Version:** 1.0

**Contact for more information:** <http://www.quest.com>

### Summary table

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
Section 1194.21: Software Applications and Operating Systems	Supported. Please refer to the VPAT later in this document	
Section 1194.22: Web-based internet information and applications		ActiveRoles Access Provider is not web-based
Section 1194.23: Telecommunications Products		ActiveRoles Access Provider is not considered a telecommunications product.
Section 1194.24: Video and Multi-media Products		ActiveRoles Access Provider does not use multimedia.
Section 1194.25: Self-Contained, Closed Products		ActiveRoles Access Provider is not a self-contained closed product.
Section 1194.26: Desktop and Portable Computers		ActiveRoles Access Provider is software as defined under section 1194.21.
Section 1194.31: Functional Performance Criteria	Supported. Please refer to the VPAT later in this document	
Section 1194.41: Information, Documentation and Support	Supported. Please refer to the VPAT later in this document	

## Section 1194.21 Software applications and operating systems

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported	Quest ActiveRoles Access Provider has no known interference with any third party accessibility products
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	Quest ActiveRoles Access Provider has no known interference with operating system accessibility features including: StickyKeys, FilterKeys, ToggleKeys, SoundSentry, High Contrast, MouseKeys, Magnifier, On-Screen Keyboard, and Large Fonts
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported	Quest ActiveRoles Access Provider fully supports Windows Appearance Properties to provide visual on-screen focus and tracking throughout.  It supports large font settings or high contrast settings
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	Quest ActiveRoles Access Provider fully supports Windows Appearance Properties to provide visual on-screen focus and tracking throughout.  It supports large font settings or high contrast settings
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Supported	
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with Exception	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	Quest ActiveRoles Access Provider does not override users selected contrast and color selections and other individual display attributes
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Supported	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Supported	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz	Supported	

## Voluntary Product Accessibility



<p>and lower than 55 Hz.</p> <p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported</p>	<p>Quest ActiveRoles Access Provider uses the standard Windows method for labeling controls, setting current focus and tab order</p>
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**Section 1194.31 Functional performance criteria**

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with exceptions	Quest ActiveRoles Access Provider does not have built-in functionality to provide access for blind or visually impaired users, but instead look to Assistive Technology.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	The operating system magnifier application is available to magnify text.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	Quest ActiveRoles Access Provider user hearing for access to any application functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Quest ActiveRoles Access Provider does not use audio information
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported with exception	Quest ActiveRoles Access Provider provides the capability for users to use tab, or short-cut keys for many, but not all features.

## Section 1194.41 Information, Documentation and Support

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported with Exception	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Not Supported	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported with Exception	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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