

Voluntary Product Accessibility



Date: July 2010
Name of Product: Quest® ActiveRoles® Server 6.5

Contact for more Information: <http://www.quest.com>

Summary Table Section 508 Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supported. Please refer to the VPAT later in this document	
Section 1194.22: Web-based internet information and applications	Supported. Please refer to the VPAT later in this document	
Section 1194.23 Telecommunications Products		ActiveRoles Server is not considered to be a telecommunications product.
Section 1194.24 Video and Multi-media Products		ActiveRoles Server does not use multimedia.
Section 1194.25: Self-Contained, Closed Products		ActiveRoles Server is not considered to be a self-contained closed product.
Section 1194.26 Desktop and Portable Computers		ActiveRoles Server is software as defined under section 1194.21
Section 1194.31 Functional Performance Criteria	Supported. Please refer to the VPAT later in this document	
Section 1194.41 (a) Information, Documentation and Support	Supported. Please refer to the VPAT later in this document	



**Section 1194.21 Software Applications and Operating Systems - Detail
Section 508 Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with minor Exceptions	Keyboard access is provided throughout ActiveRoles Server and its help system. Keyboard shortcuts, shortcut keys, and menu commands are readily available. The documentation does not define the keyboard shortcuts.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	ActiveRoles Server does not disrupt or disable activated features for accessibility features. ActiveRoles Server supports the accessibility settings of the operating system including StickyKeys, FilterKeys, MouseKeys, High Contrast
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	ActiveRoles Server fully supports Windows Appearance Properties to provide visual on-screen focus and tracking throughout.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	The ActiveRoles Server MMC does utilize tooltip text when hovering over an icon that represents an action that can be performed.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	The ActiveRoles Server MMC Interfaces uses consistent iconography. This iconography is derived from the standard Windows display specifiers.

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<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supported</p>	<p>ActiveRoles Server displays text in standard dialog boxes or by using defined Windows standard methods and representations</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supported</p>	<p>ActiveRoles Server does not override users selected contrast and color selections and other individual display attributes.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supported</p>	<p>ActiveRoles Server does not use animation to display critical information to the user. It does include some animations for progress indicators, but the information conveyed via animation is also provided with text</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Not Applicable</p>	<p>ActiveRoles Server does not use color to convey information, indicating an action or prompting a response.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not Applicable</p>	<p>ActiveRoles Server does not permit a user to adjust color and contrast settings unless these changes are made to the desktop settings.</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Not Applicable</p>	<p>ActiveRoles Server does not use flashing or blinking objects or text in any portion of the application interface.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported</p>	<p>Screen elements are designed using the standard Windows method for labeling controls, setting current focus and consistent tab order.</p>

Section 1194.22 Web-based internet information and applications – Detail

Criteria	Supporting features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	ActiveRoles Server Web Interface does provide text information on the data represented on web elements. Some items also have the ability to customize the tooltip text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	ActiveRoles Server does not use multimedia presentations
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	ActiveRoles Server Web Interface does allow a user to adjust the appearance of the web page color and resolution. This is a per user option.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	When "Ignore Color, Font Style and Size" the pages are still readable.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	ActiveRoles Server does not use a server-side image map
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	ActiveRoles Server does not use a client-side image map
(g) Row and column headers shall be identified for data tables.	Supported	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	ActiveRoles Server has no two or more logical levels of row or column headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Does not Support	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	ActiveRoles Server does not use flickering
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	ActiveRoles Server Web Interface does not operate with elements that have no textual representation or use special visual effects
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by	Does not Support	ActiveRoles Server has no Title attribute for Frames

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the script shall be identified with functional text that can be read by Assistive Technology.		
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supported	
(n) When electronic forms are designed to be completed online, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	ActiveRoles Server Web Interface provides text instructions to assist the user to process the request.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable	ActiveRoles Server not so much pages, so its user is not bothering by repetitive navigation links
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	ActiveRoles Server does not require the user to respond within a specified time for any operations.

**Section 1194.31 Functional Performance Criteria - Detail
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Criteria	Supporting Features	If necessary, explain how the product complies. Remarks and explanations
(a) Vision: At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Not Fully Supported	ActiveRoles Server does not have built-in functionality to provide access for blind or visually impaired users, but instead look to Assistive Technology. For the ActiveRoles Server Web Interface the Assistive Technology must support Internet Explorer with special features such as being able to links lists, frames lists, forms mode, reading HTML tables and graphic labels.
(b) Visual acuity: At least one mode of operation and information retrieval that does not require visual acuity great than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supported	ActiveRoles Server supports the use of screen readers to access the Web Interface information. The operating system magnifier application is available to magnify text.
(c) Hearing: At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Supported	ActiveRoles Server does not require user hearing for access to any application functionality. ActiveRoles Server does not use any form of audio cues.
(d) Audio Information: Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	ActiveRoles Server does not require user hearing for access to any application functionality.
(e) Speech: At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Supported	ActiveRoles Server does not require speech recognition.
(f) Motor Skills/Coordination: At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength	Supported	ActiveRoles Server provides the capability for users to define their own short-cut keys for many ActiveRoles Server features via the Options customization dialog. Also, users can use the 'Tab' key to navigate throught the Web Interface and MMC.

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shall be provided.		In addition ActiveRoles Server supports the use of Microsoft Windows Accessibility Options (“FilterKeys”, “StickyKeys”, “MouseKeys”, “On-Screen Keyboard” & “Shortcut Keys”).
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**Section 1194.41 Information, Documentation, and Support - Detail
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Criteria	Supporting Features	Remarks and explanations
Section 1194.41 (a) Product Support Documentation	Supported	ActiveRoles Server on-line help documentation is provided in digital, compressed HTML format. This documentation is completely accessible using the Help application supplied with Microsoft Windows. ActiveRoles Server user and installation guides are available in PDF format and are shipped with the product.
Section 1194.41 (b) Accessibility and Compatibility Features	Supported	ActiveRoles Server on-line help documentation includes a top-level link to "Options" which explains how to customize ActiveRoles Server help options.
1194.41 (c) Support Services	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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Revised 7/28/2010 Quest regularly updates its websites and provides new information about the accessibility of products as that information becomes available.