

Date: 4/16/2012

Product Name: Coexistence
Manager for GroupWise

Product Version: 1.1

Contact for more information: <http://www.quest.com>

Summary table

Criteria	Supporting features	Remarks and explanations
Section 1194.21: Software Applications and Operating Systems	Supporter. Please refer to attached detailed VPA.	
Section 1194.22: Web-based internet information and applications		Coexistence Manager for GroupWise is not considered to be a web-based internet product.
Section 1194.23: Telecommunications Products		Coexistence Manager for GroupWise is not considered to be a telecommunications product.
Section 1194.24: Video and Multi-media Products		Coexistence Manager for GroupWise is not considered to be a video or multimedia product.
Section 1194.25: Self-Contained, Closed Products		Coexistence Manager for GroupWise is not considered to be a self-contained product.
Section 1194.26: Desktop and Portable Computers		Coexistence Manager for GroupWise is software as defined under section 119.21.
Section 1194.31: Functional Performance Criteria	Supporter. Please refer to attached detailed VPA.	
Section 1194.41: Information, Documentation and Support	Supporter. Please refer to attached detailed VPA.	

Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with minor exceptions.	Keyboard access is provided throughout Coexistence Manager for Group Wise and its help system. Keyboard shortcuts, shortcut keys and menu commands are readily available. Minor exceptions in Coexistence Manager for Group Wise involve limited numbers of commands
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported.	Coexistence Manager for Group Wise does not disable nor disrupt any accessibility feature of other products.
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported.	Coexistence Manager for Group Wise does not disable nor disrupt any accessibility feature of the operating system. Coexistence Manager for Group Wise supports accessibility functions of the operating system, including Sticky Keys, Filter Keys, Mouse Keys and High Contrast.
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported.	Coexistence Manager for Group Wise supports standard Windows interfaces to provide visual onscreen focus and tracking throughout
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported.	Coexistence Manager for Group Wise supports standard Windows interfaces to provide visual onscreen focus and tracking throughout.
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Supported.	Coexistence Manager for Group Wise supports standard Windows interfaces to provide visual onscreen focus and tracking throughout.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Not Applicable.	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported.	Coexistence Manager for Group Wise uses consistent iconography throughout.
(f) Textual information shall be provided through operating system functions for	Supported.	Coexistence Manager for Group Wise uses

Voluntary Product Accessibility



<p>displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>		<p>standard system functions to send textual information to the operating system.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supported.</p>	<p>Coexistence Manager for Group Wise does not use animation to display critical information to the user. Coexistence Manager for Group Wise does use some animation for progress indicators, but the information provided by the animation is also provided via text.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable.</p>	
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Not Applicable.</p>	
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not Applicable.</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Not Applicable.</p>	
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported.</p>	<p>Screen elements are designed using the standard Windows methods for labeling controls, setting focus and using consistent tab order.</p>

Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported when combined with Compatible Assistive Technology.	Coexistence Manager for Group Wise supports technologies that make computer programs more accessible to people who use Assistive Technology. Coexistence Manager for Group Wise supports the use of screen readers to access user interface information. Commonly-used Assistive Technology may be used with Coexistence Manager for Group Wise. Users of Assistive Technology should contact their Assistive Technology vendor to assess the compatibility of their product. The operating system magnifier application is available to magnify both images and texts displayed in all GUI dialogs
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported.	Coexistence Manager for Group Wise supports the use of screen readers to access Windows user interface and web-based content. The operating system magnifier application is available to magnify text.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Coexistence Manager for Group Wise does not require user hearing for any application functionality.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	Coexistence Manager for Group Wise does not require user hearing for any application functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	Coexistence Manager for Group Wise does not require voice recognition for any application functionality.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	Coexistence Manager for Group Wise supports operating system tools such as Sticky Keys, OnScreen Keyboard, Mouse Keys and FilterKeys. Users can use the 'Tab'

		key to navigate through the Windows user interface.
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Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported.	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Coexistence Manager for Group Wise on-line documentation includes a top-level link to "Options" which explains how to customize the help options for Coexistence Manager for Group Wise. The documentation for Coexistence Manager for Group Wise includes complete information on product navigation. However, it does not include system and user-defined shortcut keys.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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