

# Voluntary Product Accessibility



**Date:** 02/04/10  
**Product Name:** InTrust for Active Directory  
**Product Version:** 3.5.1  
**Contact for more information:** <http://www.quest.com>

| <b>Criteria</b>  | <b>Supporting features</b>                   | <b>Remarks and explanations</b>   |
|--|--|---|
| Section 1194.21: Software Applications and Operating Systems     | Supported. Please refer to the attached VPAT | InTrust for Active Directory uses Microsoft Management Console snap-ins for the majority of administrative tasks. |
| Section 1194.22: Web-based internet information and applications | Is not used.                                 | InTrust for Active Directory is not considered a web-based application.   |
| Section 1194.23: Telecommunications Products                     | Is not used.                                 | InTrust for Active Directory is not considered a telecommunications product.                                      |
| Section 1194.24: Video and Multi-media Products                  | Is not used.                                 | InTrust for Active Directory does not use multimedia.   |
| Section 1194.25: Self-Contained, Closed Products                 | Is not used.                                 | InTrust for Active Directory is not a self-contained product.   |
| Section 1194.26: Desktop and Portable Computers                  | Is not used.                                 | InTrust for Active Directory is software as defined under section 1194.21   |
| Section 1194.31: Functional Performance Criteria                 | Supported. Please refer to the attached VPAT |   |
| Section 1194.41: Information, Documentation and Support          | Supported. Please refer to the attached VPAT |   |

## Section 1194.21 Software applications and operating systems

| <b>Criteria</b>  | <b>Supporting features</b> | <b>Remarks and explanations</b>  |
|--|----------------------------|--|
| (a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.   | Supported                  |  |
| (b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.   | Supported                  |  |
| (b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supported                  |  |
| (c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.   | Supported                  |  |
| (c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.   | Supported                  |  |
| (d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.   | Supported                  |  |
| (d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.   | Supported                  |  |
| (e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.   | Supported                  |  |
| (f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.  | Supported                  |  |
| (g) Applications shall not override user selected contrast and color selections and other individual display attributes.   | Supported                  |  |
| (h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.  | Not Applicable             | InTrust for Active Directory does not use animation.   |
| (i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.   | Supported                  | InTrust for Active Directory does not use color as the only means to convey information, indicating an action or prompting a response. |
| (j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.  | Supported                  | InTrust for Active Directory does not allow you to change colors and contrast levels.  |
| (k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.   | Supported                  | InTrust for Active Directory does not use flashing or blinking objects or text in any portion of the application interface.            |

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| (l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supported | InTrust for Active Directory does not use any electronic forms. |
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**Section 1194.31 Functional performance criteria**

| <b>Criteria</b>   | <b>Supporting features</b> | <b>Remarks and explanations</b>   |
|---|----------------------------|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.  | Supported                  |   |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported                  |   |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided   | Supported                  | InTrust for Active Directory does not require user hearing for application functionality. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.  | Not Applicable             | InTrust for Active Directory does not require user hearing for application functionality. |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.   | Supported                  | InTrust for Active Directory does not require speech recognition.                         |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.   | Supported                  |   |

**Section 1194.41 Information, Documentation and Support**

| <b>Criteria</b>   | <b>Supporting features</b> | <b>Remarks and explanations</b>  |
|---|----------------------------|--|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge  | Supported                  | Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.   |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Not Applicable             | InTrust for Active Directory does not have any specific accessibility / compatibility features outside standard operating system features.   |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities.   | Supported                  | Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays. |

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