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**Product Name:** SharePlex Manager  
**Product Version:** 2.0  
**Contact for more information:** <http://www.quest.com>

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Section 1194.23: Telecommunications Products		SharePlex Manager is not considered a telecommunications product.
Section 1194.24: Video and Multi-media Products		SharePlex Manager does not use multimedia.
Section 1194.25: Self-Contained, Closed Products		SharePlex Manager is not a self-contained product.
Section 1194.26: Desktop and Portable Computers		SharePlex Manager is software as defined under section 1194.21
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## Section 1194.21 Software applications and operating systems

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	<b>Not Supported with Exceptions</b>	SharePlex Manager definitions editor (if product provides access) does not usefully support keyboard navigation.  Certain key components such as the Tree, TreeTable, and Charts are not navigable in most cases.
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Supported	
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported with exceptions	SharePlex Manager supports most accessibility settings of the operating system and in no case disrupts or disables any accessibility features of the operating system.  Exceptions are features that do not support large font settings or high contrast settings.
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Supported with comment.	Where focus is navigable (see a) above for exceptions current focus is visible.
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	Supported with exceptions	SharePlex Manager intends to conform to this requirement and does to a great degree.  There may be a few form fields that need labels added.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with exceptions	SharePlex Manager intends to conform to this requirement and does to a great degree with the exception of charts which can represent vast volumes of data.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	

<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supported with Exceptions</p>	<p>SharePlex Manager uses standard system functions to send textual information to the operating system.</p> <p>The project logo is text inside an image, but can be configured to have the equivalent text available as an alternate.</p> <p>Chart Legend text is presented in a bitmap but it is possible to build a page that uses the external legend component that details the data in HTML.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Not supported.</p>	<p>SharePlex Manager currently operates with a fixed size font in some areas and does not have an audio output mode. Screen readers are supported, but do not completely address users in need of merely enlarged print.</p> <p>The underlying architecture supports multiple sizes of text and scaling and this will be surfaced in a usable way in a future release.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supported with exceptions</p>	<p>SharePlex Manager uses animation in the pulse gauge component. It is possible to convey the information represented by the animation in text as well though it may, at this time, require an additional label to be set.</p> <p>SharePlex Manager also uses animation to indicate that discovery is currently running. This information is also displayed using text on the page. If the user turns off the images, they will still see text indicating that discovery is running.</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supported with exceptions.</p>	<p>While SharePlex Manager does not solely use color coding it is possible to build views with SharePlex Manager that do, although it is not recommended.</p> <p>Color coding is used for conveying information for the status of individual SharePlex instances and for the status of the individual processes running on the instances. Other information is displayed on the screen that is used to calculate the status so by viewing the data displayed on the screen the user can determine the health of an instance or process.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>N/A</p>	<p>SharePlex Manager does not currently permit such adjustments.</p>

## Voluntary Product Accessibility



(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	N/A	SharePlex Manager does not use flashing or blinking.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported with exceptions	SharePlex Manager intends to conform to this requirement and does to a great degree.  There may be a few form fields that need labels added.

## Section 1194.22 Web-based internet information and applications

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported with exceptions	Many non-text elements use ALT. Some are missing ALT. Sometimes the ALT text is identical to the following text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	N/A	SharePlex Manager does not support the use of multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	SharePlex Manager supports this in principle but it is possible to build views with SharePlex Manager that do not conform.	Color coding is used for conveying information for the status of individual SharePlex instances and for the status of the individual processes running on the instances. Other information is displayed on the screen that is used to calculate the status so by viewing the data displayed on the screen the user can determine the health of an instance or process.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	<i>Not supported.</i>	SharePlex Manager currently requires style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	<i>Not supported.</i>	Most charts are implemented with Server Side mapping to date since the mapping is calculated dynamically no map exists to present to the browser. An alternate table based rendition of the chart data will solve this issue in future versions.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	SharePlex Manager does not use server-side image maps where a client side image map would be appropriate. SharePlex Manager does not use image maps other than for charting.
(g) Row and column headers shall be identified for data tables.	Supported	Tables use the TH tag.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supported	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	SharePlex Manager only uses one frame, and it does use labels, in the Help Viewer.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	N/A	SharePlex Manager does not use flashing or blinking.

<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p><i>Supported with large exceptions.</i></p>	<p>It is possible to build a text-only version of any page you build with graphics in SharePlex Manager but it is not done automatically, although eventually this will be possible with standard components.</p> <p>Note: Text-only mode is only necessary for compliance in the event that there is no other way to achieve compliance.</p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supported</p>	<p>While SharePlex Manager uses scripting extensively UI elements injected into pages by scripting adheres to the same standards as the rest of the UI.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Supported</p>	<p>SharePlex Manager does not use applets or plug-ins.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported</p>	<p>SharePlex Manager intends to conform to this requirement and does to a great degree.</p> <p>There may be a few form fields that need labels added.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p><i>Not supported.</i></p>	<p>SharePlex Manager has a tool/navigation pane that is prominently displayed at all times and cannot be skipped.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Supported with minor exception.</p>	<p>SharePlex Manager does not explicitly use timing, but it is possible for the session context to “time out”. The default value is depends on the application within which SharePlex Manager is embedded. The default timeout for SharePlex Manager is 60 minutes.</p>

### Section 1194.31 Functional performance criteria

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not supported	SharePlex Manager does not have a special mode of operation for the blind. SharePlex Manager does support the use of screen readers, but is untested.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Not supported	SharePlex Manager does not have a special mode of operation for the blind. SharePlex Manager does support the use of screen readers, but is untested.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	N/A	SharePlex Manager does not require user hearing for access to any application functionality. SharePlex Manager does not use any form of audio cues.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	N/A	SharePlex Manager does not require user hearing for access to any application functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	N/A	SharePlex Manager does not use speech input.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported with exceptions.	Most of SharePlex Manager functionality is accessible with the invocation of a single link. The current exception is are the user creatable portal pages which require views and data to be drag and dropped onto them.

**Section 1194.41 Information, Documentation and Support**

<b>Criteria</b>	<b>Supporting features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Application specific. SharePlex Manager details explained.	For SharePlex Manager online help is currently available online in the tool presented in HTML from JavaDoc format. A PDF version is also available upon request. Other product documentation is available in PDF format.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Product Specific	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	<p>Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities.</p> <p>For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.</p>

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