Quest

Accessibility Conformance Report

WCAG 2.1 and 2.2 Checklist

Name of Product: *Enterprise Reporter*

Report Date: *February 25, 2025*

Evaluation Methods Used: *To prepare this document for Quest Enterprise Reporter, testing was completed based on general product knowledge and criteria was evaluated across multiple components and common functions of the product. The product includes 2 consoles – the Configuration Manager and the Report Manager plus utilities. Each console was tested and evaluated and a sampling of these screens tested using assistive technology programs. In addition to traditional exploratory testing of the product for each criteria, multiple assistive technology programs were also used. Testing was performed using the Audio NonVisual Desktop Access (NVDA) tool to evaluate a screen reader. Assessbility Insights for Windows was used to evaluate a sample of screens – scans were performed on these screens for issues and Assessbility Insights Contrast was also used. Reports and output of these tests have been retained and were used to document our conformance level for each criteria.*

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Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.

Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA.   Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

		Conformance Criteria			
	Level	**WCAG 2.0**	**WCAG 2.1**	**WCAG 2.2**	**Total (all versions)**
A	Minimum accessibility	25	5	2	32
AA	More accessible	13	7	4	24
AAA	Even more accessible *(not applicable to all experiences)*	23	5	3	31
	Total	61	17	9	86*

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.1.1 – Non-text Content	Text alternatives are provided for non-text content.	**Partially Supports**		Enterprise Reporter uses a number of customized non standard controls which may not support or have text alternatives.
1.2.1 – Audio-only and Video-only (Pre-recorded)	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	**Not Applicable**		
1.2.2 – Captions (Pre-recorded)	Captions are provided for video with audio.	**Not Applicable**		
1.2.3 – Audio Description or Media Alternative (Pre-recorded)	A transcript and / or audio descriptions are provided for video with audio.	**Not Applicable**		
1.3.1 – Info and Relationships	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	**Partially Supports**		Enterprise Reporter uses a number of customized non standard controls which may not be available in text or programmatically controlled.
1.3.2 – Meaningful Sequence	The reading order of content is meaningful, no matter how a user accesses or consumes it.	**Partially Supports**		Enterprise Reporter uses a number of customized non standard controls that do not read correctly or in the correct sequence.
1.3.3 – Sensory Characteristics	Instructions rely on more than one sense.	**Supports**		

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Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.1 – Use of Color	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	**Does Not Support**		Enterprise Reporter does override user selected contrast and color in both console applications.
1.4.2 – Audio Control	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	**Not Applicable**		

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WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.1 – Keyboard	All functionality is operable using a keyboard (with exceptions).	**Partially Supports**		Enterprise reporter supports standard keyboard navigation and input functions for some screens. There are some exceptions in the product where this can be improved and some screens cannot be navigated to using just a keyboard interface.
2.1.2 – No Keyboard Trap	The focus does not get trapped on any element in keyboard-only navigation.	**Partially Supports**		Enterprise Reporter does not support keyboard focus with no keyboard traps with some exceptions where a standard exit method cannot be used to change focus.
2.1.4 – Character Key Shortcuts	No single-key shortcuts are used, or a way to turn them off or change them is provided.	**Partially Supports**		Enterprise Reporter does support keyboard shortcuts in some areas of the product not all.
2.2.1 – Timing Adjustable	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	**Not Applicable**		
2.2.2 – Pause, Stop, Hide	User controls are provided for moving or dynamically changing content.	**Not Applicable**		
2.3.1 – Three Flashes or Below	No content flashes more than three times per second, or the flash is below flash thresholds.	**Not Applicable**		
2.4.1 – Bypass Blocks	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	**Not Applicable**		
2.4.2 – Page Titled	Page titles clearly describe the page topic or page purpose.	**Not Applicable**		

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WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.3 – Focus Order	The tabbing order of the content is meaningful and supports operation.	**Not Applicable**		
2.4.4 – Link Purpose (In Context)	The purpose of each link can be determined from the link text alone or from the link text and its related context.	**Supports**		
2.5.1 – Pointer Gestures	A single pointer alternative to complex pointer or touch gestures is provided.	**Supports**		Enterprise Reporter does not require path-based gestures. Selection of Enterprise Reporter links is by a single mouse pointer action.
2.5.2 - Pointer Cancellation	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	**Supports**		Enterprise Reporter uses a specific cancel button to cancel an operation. Mouse movements do not activate a cancel.
2.5.3 – Label in Name	The programmatic name contains the text that is presented visually.	**Supports**		Enterprise Reporter labels with visible text all controls to identify the action of the control.
2.5.4 – Motion Actuation	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	**Not Applicable**		Enterprise Reporter does not rely on or contain any inputs for any motion sensors.

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.1 – Language of Page	Each page has a human language assigned.	**Supports**		English Only
3.2.1 – On Focus	Interactive elements receiving focus do not trigger any functionality.	**Supports**		
3.2.2 – On Input	Interactive elements receiving input do not trigger any functionality.	**Supports**		
3.2.6 – Consistent Help	Help options provided are consistently available and in the same relative place throughout.	**Supports**		Enterprise Reporter does have help available on the top right hand corner of the main screen, F1 key selection in any operation, and as Help icons in specific locations which spplement the screen or action in focus.
3.3.1 – Error Identification	When input error is detected, the user is notified and the error is described.	**Supports**		
3.3.2 – Labels or Instructions	A persistent visible label and / or instructions are provided for elements that require user input.	**Supports**		
3.3.7 – Redundant Entry	Information that the user has already entered during a process is made available to them.	**Supports**		Data entered on input screens are available for reuse and is available to the user. This action includes cut and paste.
4.1.1 – Parsing	~~HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology.~~ *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	**Supports**		
4.1.2 – Name, Role, Value	All user interface components communicate their accessibility properties and actions to assistive technology.	**Partially Supports**		Enterprise Reporter uses a number of customized non standard controls which may not support programmatic control.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.4 – Captions (Live)	Synchronized captions are provided for live videos containing audio.	**Not Applicable**		
1.2.5 – Audio Description (Pre-recorded)	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	**Not Applicable**		
1.3.4 – Orientation	Screen orientation is not restricted unless the orientation is considered essential.	**Supports**		
1.3.5 – Identify Input Purpose	For each form field collecting user information, the purpose of the field is programmatically declared.	**Does Not Support**		Enterprise Reporter does not require user identify input
1.4.3 – Contrast (Minimum)	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	**Does Not Support**		Enterprise Reporter does override user selected contrast and color in both console applications.
1.4.4 – Resize Text	Text can be resized up to 200% without loss of content or function.	**Partially Supports**		Some screens and text do lose content or functionality when sized up to 200 percent.
1.4.5 – Images of Text	Aside from a few specific exceptions, there are no images of text.	**Supports**		

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.10 – Reflow	Content presentation is responsive and doesn't require scrolling in two dimensions.	**Does Not Support**		Enterprise Reporter does not include the ability to display in a single column.
1.4.11 – Non-Text Contrast	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	**Supports**		Enterprise Reporter has adjacent colors equal to or greater than 3:1 contrast ratio
1.4.12 – Text Spacing	Text spacing can be overridden to improve the reading experience.	**Does Not Support**		Enterprise Reporter text spacing cannot be overridden and is fixed.
1.4.13 – Content on Hover Focus	When additional content is presented on hover or on focus, the new content is persistent and dismissible.	**Supports**		Enterprise Reporter has content on hover that is persisitent until the hover is removed.
2.4.5 – Multiple Ways	There is more than one way to reach each page.	**Not Applicable**		Enterprise Reporter is not a web based application.
2.4.6 – Headings and Labels	Headings and labels are clear and descriptive.	**Not Applicable**		Enterprise Reporter is not a web based application.
2.4.7 – Focus Visible	Keyboard focus is clear and visible.	**Not Applicable**		Enterprise Reporter is not a web based application.
2.4.11 – Focus Not Obscured (Minimum)	When an actionable element receives focus, at least a portion of it remains visible.	**Supports**		Enterprise Reporter does not obscure any element if it receives focus.
2.5.7 – Dragging Movements	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	**Not Applicable**		Enterprise Reporter is not a web based application.

WCAG Level AA checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.5.8 – Target Size (Minimum)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	**Not Applicable**		The current product does not support a web version
3.1.2 – Language of Parts	Assistive technology can distinguish and reflect when the human language on a page changes.	**Not Applicable**		
3.2.3 – Consistent Navigation	Navigational elements are consistently displayed, including their location and the order of their content.	**Not Applicable**		
3.2.4 – Consistent Identification	Components with the same functionality are consistently identified.	**Not Applicable**		
3.3.3 – Error Suggestion	Users receive helpful / specific suggestions when they make errors.	**Supports**		
3.3.4 – Error Prevention (Legal, Financial, Data)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	**Not Applicable**		
3.3.8 – Accessible Authentication (Minimum)	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided.	**Does Not Support**		Alternative methods like captcha, security key, biometric recognition, or a simple question-and-answer challenge are not supported
4.1.3 – Status Messages	Status messages can be presented to the user by assistive technology without receiving focus.	**Partially Supports**		Enterprise Reporter provides information on numerous operations for success or results while other operations such as when a discovery finishes does not provide a message unless the result is selected.

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.6 – Sign Language (Pre-recorded)	Sign-language interpretation of audio is provided for pre-recorded videos.	Not Applicable		Enterprise Reporter does not have pre-recorded videos.
1.2.7 – Extended Audio Description (Pre-recorded)	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Applicable		Enterprise Reporter does not have audio description(s).
1.2.8 – Media Alternative (Pre-recorded)	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.	Not Applicable		Enterprise Reporter does not have pre-recorded videos.
1.2.9 – Audio-only (Live)	Live text captioning or a transcript is provided for live audio.	Not Applicable		Enterprise Reporter does not have live audio.
1.3.6 – Identify Purpose	The purpose of elements is programmatically declared by adding semantics or metadata.	Supports		
1.4.6 – Contrast (Enhanced)	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Supports		
1.4.7 – Low or No Background Audio	Audio contains little to no background noise, or background noise can be turned off.	Not Applicable		Enterprise Reporter does not have audio.
1.4.8 – Visual Presentation	Users can adjust a range of presentation options.	Not Applicable		Enterprise Reporter does not have a presentation.
1.4.9 – Images of Text (No Exception)	There are no images of text.	Supports		

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WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.3 – Keyboard (No Exception)	All page functionality is operable using a keyboard (with no exceptions).	**Partially Supports**		There are some screens where focus is lost using only keyboard to navigate.
2.2.3 – No Timing	With the exception of real-time events, no content requires timed interaction.	**Supports**		
2.2.4 – Interruptions	Interruptions can be postponed, suppressed, or configured.	**Not Applicable**		
2.2.5 – Re-authenticating	User data is saved when re-authenticating.	**Supports**		
2.2.6 – Timeouts	Users are warned when extended inactivity could cause data loss.	**Supports**		Enterprise Reporter requires user intervention for all actions and does not timeout the user.
2.3.2 – Three Flashes	No content flashes more than three times per second.	**Not Applicable**		Enterprise Reporter does not use flashes to draw attention to any item.
2.3.3 – Animation from Interactions	If an animation is triggered by a user interaction, users can stop the animation.	**Not Applicable**		Enterprise Reporter does not use animation.
2.4.8 – Location	Users can orient themselves within a set of pages.	**Supports**		
2.4.9 – Link Purpose (Link Only)	Every link's purpose is clear from its text.	**Supports**		
2.4.10 – Section Headings	Content is broken up by section headings.	**Supports**		
2.4.12 – Focus Not Obscured (Enhanced)	When an actionable element receives focus, the entire component is visible.	**Supports**		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.13 – Focus Appearance	Focus indicators have sufficient color contrast and are sized to be clearly visible.	**Supports**		
2.5.5 – Target Size	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	**Not Applicable**		The current product does not support a web version
2.5.6 – Concurrent Input Mechanism	Input is not restricted to a specific modality (like keyboard only or touch only).	**Not Applicable**		The product is a console-based application with only two input modalities i.e. Mouse and Keyboard.

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.3 – Unusual Words	Words or phrases that are ambiguous or unfamiliar are defined.	**Supports**		
3.1.4 – Abbreviations	Abbreviations are explained or offered in expanded form close by.	**Supports**		
3.1.5 – Reading Level	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	**Supports**		
3.1.6 – Pronunciation	Words that are hard to pronounce are clarified nearby.	**Does Not Support**		
3.2.5 – Change on Request	Content on the page doesn't change unless users initiate it.	**Supports**		
3.3.5 – Help	Contextual instructions or cues are provided to help users complete and submit forms.	**Supports**		Enterprise Reporter provides help via F1, Help link or supplemental help icon.
3.3.6 – Error Prevention (All)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	**Supports**		
3.3.9 – Accessible Authentication (Enhanced)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	**Does Not Support**		Alternative methods like captcha, security key, biometric recognition, or a simple question-and-answer challenge are not supported