

# Voluntary Product Accessibility

<b>Date:</b>	<b>4 February 2020</b>
<b>Product name:</b>	<b>Starling Two-Factor Authentication</b>
<b>Product version:</b>	<b>7.0</b>
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## Applicable Standards/Guidelines

This report covers the degree of conformance for the **Web Content Accessibility Guidelines (WCAG) 2.0 Level AA**, at <http://www.w3.org/TR/2008/REC-WCAG20-20081211/>. The Revised Section 508 standards require conformance to the WCAG 2.0 Level AA.

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

# WCAG 2.0 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Supports with Exceptions	Icons and charts do not have text alternatives
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Supports	
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports with exceptions	Chart relies on selected option using different colour
<a href="#">1.4.2 Audio Control</a> (Level A)	Not Applicable	
<a href="#">2.1.1 Keyboard</a> (Level A)	Supports with exceptions	Some elements cannot be tabbed to
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not Applicable	
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Supports	
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Does not support	
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	
<a href="#">2.4.3 Focus Order</a> (Level A)	Supports with exceptions	Some clickable icons cannot receive focus
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	
<a href="#">3.2.2 On Input</a> (Level A)	Supports with exceptions	Switching organization causes the loading screen to display and new data to load
<a href="#">3.3.1 Error Identification</a> (Level A)	Supports	
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	
<a href="#">4.1.1 Parsing</a> (Level A)	Supports with exceptions	Some tables do not have TH tags
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Supports with exceptions	Some custom elements (e.g. icon) do not have a role attribute

## Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not applicable	
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not applicable	
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Does not support	Some text/background combinations are compliant, but not all. See <a href="#">typography</a> .
<a href="#">1.4.4 Resize text</a> (Level AA)	Supports with exceptions	Some modal content appears off screen when opened
<a href="#">1.4.5 Images of Text</a> (Level AA)	Not applicable	
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports with exceptions	Most components support this, but not all focusable elements
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Supports	
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Supports	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Supports	

