

Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Migrator for Notes to Exchange

Contact Information:

Please contact <u>http://support.quest.com</u> with any questions about the accessibility of this product, or to notify us if an accessibility gap is limiting or would preclude your use of a product. This information will be communicated to the product's R&D team and will raise visibility of the issue.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline Web Content Accessibility Guidelines 2.0 Web Content Accessibility Guidelines 2.1

Included In Report Level A, Level AA

Level A, Level AA Level A, Level AA

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

Success Criteria, Level A

Criteria, Level A	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except in some limited situations (see link).	Supports	Migrator for Notes to Exchange log viewer interface provides textual information from Web based content which does provide a text equivalent for non text elements, typically through the "ALT" field. Supported in main thick client UI
1.2.1 Audio-only and Video-only (Prerecorded) Except when the audio or video is a media alternative for text and is clearly labeled as such, for prerecorded audio-only media an alternative for time-based media is provided that presents equivalent information. For prerecorded video- only media, either an alternative for time-based media or an audio track is provided that presents equivalent information.	Not Applicable	Migrator for Notes to Exchange does not contain prerecorded audio or video media.
1.2.2 Captions (Prerecorded) Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	Not Applicable	
1.3.1 Info and Relationships Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	Partially Supports	Migrator for Notes to Exchange uses customized controls which may not support programmatic control.
1.3.2 Meaningful Sequence	Supports	



Criteria, Level A	Conformance Level	Remarks and Explanations
When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.		Migrator for Notes to Exchange uses content sequence to present meaning.
1.3.3 Sensory Characteristics Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.	Supports	Migrator for Notes to Exchange does not rely on sensory characteristics of components such as shape, size, visual location, orientation or sound.
1.4.1 Use of Color Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	The web pages available from the log viewer of Migrator for Notes to Exchange use content and markup to make information available without color.
1.4.2 Audio Control If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.	Not Applicable	Migrator for Notes to Exchange does not contain any audio.
2.1.1 Keyboard All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.	Partially Supports	Standard keyboard navigation/access is provided throughout Migrator for Notes to Exchange and its help system. Keyboard shortcuts, shortcut keys and menu commands are readily available. Minor exceptions in Migrator for Notes to Exchange involve limited numbers of commands
2.1.2 No Keyboard Trap If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.	Partially Supports	Migrator for Notes to Exchange supports focus with some exceptions where a standard exit method cannot be used to change focus and a pointing device is required. It is currently not possible to move from menus (Left) to content (Right) without a pointing device (usually achieved by CTRL+Tab)



2.1.4 Character Key Shortcuts If a keyboard shortcut is implemented in content using only letter (including upper- and lower- case letters), punctuation, number, or symbol characters, then either the keyboard shortcut is only active when that component has focus or a mechanism is available to turn the shortcut off or to remap the shortcut to use one or more non- printable keyboard characters (e.g. Ctrl, Alt, etc).	Not Applicable	Migrator for Notes to Exchange does not use single character key shortcuts.
2.2.1 Timing Adjustable For each time limit that is set by the content, the user is able to turn off, adjust, or extend the time limit, except with some specific exceptions (see link).	Not Applicable	Migrator for Notes to Exchange has no operations with time limits for user reaction.
2.2.2 Pause, Stop, Hide For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content and for any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless it is part of an activity where it is essential (see link).	Not Applicable	
2.3.1 Three Flashes or Below Threshold Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.	Not Applicable	Migrator for Notes to Exchange does not use flashing elements.
2.4.1 Bypass Blocks A mechanism is available to bypass blocks of	Not Applicable	Migrator for Notes to Exchange is not a web-based application, but
		it does provide ways to bypass content that is repeated.
content that are repeated on multiple Web pages. 2.4.2 Page Titled Web pages have titles that describe topic or purpose.	Supports	



If a Web page can be navigated sequentially and Although Migrator for Notes to the navigation sequences affect meaning or Exchange is not a web based operation, focusable components receive focus application, this is supported. in an order that preserves meaning and operability. 2.4.4 Link Purpose (In Context) **Supports** The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. 2.5.1 Pointer Gestures (2.1 only) Not Applicable Migrator for Notes to Exchange is All functionality that uses multipoint or pathnot a web-based application and based gestures for operation can be operated does not support multipoint or with a single pointer without a path-based path-based gestures for gesture, unless a multipoint or path-based operation gesture is essential. 2.5.2 Pointer Cancellation (2.1 only) Not Applicable Migrator for Notes to Exchange is For functionality that can be operated using not a web-based application a single pointer, at least one of the following is true: the down-event of the pointer is not used to execute any part of the function; completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; the up-event reverses any outcome of the preceding down-event; or completing the function on the down-event is essential (see link). Not Applicable Migrator for Notes to Exchange is 2.5.3 Label in Name (2.1 only) For user interface components with labels that not a web-based application include text or images of text, the name contains the text that is presented visually. Not Applicable Migrator for Notes to Exchange is 2.5.4 Motion Actuation (2.1 only) Functionality that can be operated by device not a web-based application and motion or user motion can also be operated have no motion actuation by user interface components and responding to functionality. the motion can be disabled to prevent accidental actuation, except when the motion is used to operate functionality through an accessibility supported interface or the motion is essential for

Conformance Level Remarks and Explanations

activity (see link).

the function and doing so would invalidate the

Criteria, Level A

Criteria, Level A	Conformance Level	Remarks and Explanations
<u>3.1.1 Language of Page</u> The default human language of each Web page can be programmatically determined.	Not Applicable	Migrator for Notes to Exchange is not a web-based application
3.2.1 On Focus When any component receives focus, it does not initiate a change of context.	Supports	
3.2.2 On Input Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.	Supports	
3.3.1 Error Identification If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.	Partially Supports	
3.3.2 Labels or Instructions Labels or instructions are provided when content requires user input.	Supports	
4.1.1 Parsing In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.	Supports	
4.1.2 Name, Role, Value For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.	Partially Supports	Migrator for Notes to Exchange is not a web-based application, but assistive technologies are compatible in most cases. Currently there is one issue moving from menus to menu content/main pages. Migrator for Notes to Exchange uses custom UI which may not support programmatic control.



Success Criteria, Level AA

Criteria, Level AA	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> Captions are provided for all live audio content in synchronized media.	Not Applicable	Migrator for Notes to Exchange does not contain any live audio.
<u>1.2.5 Audio Description (Prerecorded)</u> Audio description is provided for all prerecorded video content in synchronized media.	Not Applicable	Migrator for Notes to Exchange does not contain any live audio.
1.3.4 Orientation (2.1 only) Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.	Not Applicable	Migrator for Notes to Exchange is not a web-based application and is not designed to run in portrait mode.
1.3.5 Identify Input Purpose (2.1 only) The purpose of each input field collecting information about the user can be programmatically determined when the input field serves a purpose identified in the <u>Input Purposes for User Interface</u> <u>Components section</u> ; and the content is implemented using technologies with support for identifying the expected meaning for form input data.	Partially Supports	Migrator for Notes to Exchange uses several custom UI components which may not support programmatic control.
1.4.3 Contrast (Minimum) The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except in some limited situations (see link).	Partially Supports	Migrator for Notes to Exchange has some UI element that has insufficient contrast.
1.4.4 Resize text Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.	Supports	Migrator for Notes to Exchange relies on the zoom capabilities of the operating system.
1.4.5 Images of Text If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except when the image of text can be visually customized to the user's requirements or a particular presentation of text is essential to the information being conveyed.	Not Applicable	
1.4.10 Reflow (2.1 only)	Not Applicable	

Criteria, Level AA	Conformance Level	Remarks and Explanations
Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for vertical scrolling content at a width equivalent to 320px or Horizontal scrolling content at a height equivalent to 256px. Except for parts of the content which require two-dimensional layout for usage or meaning.		Migrator for Notes to Exchange is not a web-based application. There is no horizontal scrolling required
<u>1.4.11 Non-text Contrast</u> (2.1 only) The visual presentation of user interface components and graphical objects has a contrast ratio of at least 3:1 against adjacent colors (see link).	Supports	
 1.4.12 Text Spacing (2.1 only) In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: Line height (line spacing) to at least 1.5 times the font size; Spacing following paragraphs to at least 2 times the font size; Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size. 	Not Applicable	Migrator for Notes to Exchange is not a web-based application.
1.4.13 Content on Hover or Focus (2.1 only) Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible/hidden, a mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus; if pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; and the additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid (see link).		Migrator for Notes to Exchange is not a web-based application.
2.4.5 Multiple Ways More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.	Supports	Migrator for Notes to Exchange is not a web-based application.
2.4.6 Headings and Labels Headings and labels describe topic or purpose.	Supports	
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2.4.7 Focus Visible Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.	Partially Supports	Migrator for Notes to Exchange supports standard Windows interfaces to provide visual on screen focus
3.1.2 Language of Parts The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.	Supports	
3.2.3 Consistent Navigation Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.	Supports	Migrator for Notes to Exchange is not a web-based application, yet this is for the most part supported.
<u>3.2.4 Consistent Identification</u> Components that have the same functionality within a set of Web pages are identified consistently.	Partially Supports	Migrator for Notes to Exchange is not a web-based application, yet this is supported.
3.3.3 Error Suggestion If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, either submissions are reversible; data entered by the user is checked for input errors and the user is provided an opportunity to correct them; or a mechanism is available for reviewing, confirming, and correcting information before finalizing the submission (see link).	Not Applicable	Migrator for Notes to Exchange is not a web-based application.
4.1.3 Status Messages (2.1 only) In content implemented using markup languages, status messages can be programmatically	Not Applicable	Migrator for Notes to Exchange is not a web-based application.
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determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

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Evaluation Methods Used:

Testing based on general product knowledge and reference to analysis previously perfored for earlier product versions, and use of NVDA as a screen reader for thick client UI elements.

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