Voluntary Product Accessibility

Quest

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Product Name:	Toad® DevOps Toolkit
Product Version:	1.2
Contact for more information:	https://www.quest.com/legal/section-508.aspx

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Section 1194.21 Software applications and operating systems

Criteria		Supporting Features	Remarks and explanations
(a)	When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	**Supported with minor exceptions:** Toad DevOps Toolkit supports Microsoft Windows accessibility features including StickyKeys, FilterKeys, Magnifier, Narrator, and High Contrast. Keyboard access is provided throughout Toad DevOps Toolkit and its help system. Keyboard shortcuts, shortcut keys, and menu commands are readily available.	Minor exceptions in Toad DevOps Toolkit applications involve limited keyboard access or inconsistent navigation in some menus and dialog windows, including some option buttons for the Database Login window. Most of these occurrences are often solved by minor workarounds.
(b.i)	Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	**Supported with minor exceptions:** Toad DevOps Toolkit supports most accessibility settings of the operating system and in no case disrupts or disables any accessibility features of the operating system. Toad DevOps Toolkit supports large and extra large fonts in the title bar, toolbars and most dialogs.	Exceptions are features that do not support large font settings or high contrast settings. These features are documented in 1194.21(g).
(b.ii)	Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	**Supported with minor exceptions:** Toad DevOps Toolkit supports most accessibility settings of the operating system and in no case disrupts or disables any accessibility features of the operating system. Toad DevOps Toolkit supports large and extra large fonts in the title bar, toolbars and most dialogs.	Exceptions are features that do not support large font settings or high contrast settings. These features are documented in 1194.21(g).
(c.i)	A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes	**Supported with minor exceptions:** Toad DevOps Toolkit supports technologies that make computer programs more accessible to people who use Assistive Technology. Toad DevOps Toolkit fully supports Windows Appearance Properties to provide visual on- screen focus and tracking throughout.	Toad DevOps Toolkit supports Microsoft Active Accessibility (MSAA) with some minor exceptions in inconsistent or loss of focus when navigating between the various SQL editors and their result panes in the User Interface (UI).
(c.ii)	The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	**Supported with minor exceptions:** Toad DevOps Toolkit supports technologies that make computer programs more accessible to people who use Assistive Technology. Toad DevOps Toolkit fully supports Windows Appearance Properties to provide visual on- screen focus and tracking throughout.	Toad DevOps Toolkit supports Microsoft Active Accessibility (MSAA) with some minor exceptions in inconsistent or loss of focus when navigating between the various SQL editors and their result panes in the User Interface (UI).

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(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.	**Supported with minor exceptions:** Toad DevOps Toolkit's User Interface elements include menu bars, toolbars, check boxes and buttons, to name a few.	Toad DevOps Toolkit supports MSAA for all user interface elements with certain exceptions including limited information conveyed about some UI elements such as dropdown list boxes, spin controls, and Results pane controls.
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	**Supported:** Toad DevOps Toolkit utilizes standard and consistent images throughout. All toolbar and menu images also utilize tooltip text to further convey their meaning.	Toad DevOps Toolkit toolbars and menu icons have been updated to improve clarity while adhering to more modern user interface styles.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	**Supported:** Toad DevOps Toolkit utilizes standard and consistent images throughout. All toolbar and menu images also utilize tooltip text to further convey their meaning.	Toad DevOps Toolkit toolbars and menu icons have been updated to improve clarity while adhering to more modern user interface styles.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	**Supported:** Toad DevOps Toolkit uses standard system functions to send textual information to the operating system in all cases.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	**Supported with minor exceptions:** Toad DevOps Toolkit supports large fonts in the title bar, toolbars, and in some dialogs. Toad DevOps Toolkit does not extend operating system user defined font settings to the content display frame. Toad DevOps Toolkit does, however, support Microsoft Windows accessibility features, such as Magnifier, in the content display frame, as well as provides it's own user customization options for controlling fonts in many of the content windows.	Toad DevOps Toolkit does not support large font mode in dialogs where large fonts would render the dialog impossible to read. The operating system magnifier application is available to magnify dialog text. For High Contrast mode, some headers, button labels, and display text may not display properly with high contrast black settings. Toad DevOps Toolkit provides an Options dialog to allow the user to customize the appearance and usability of most Toad DevOps Toolkit windows.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	**Supported:** Toad DevOps Toolkit does not use animation to display critical information to the user.	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Toad DevOps Toolkit, with few exceptions, does not use color to convey information, indicating an action or prompting a response.	Minor exceptions include color coding of code in the SQL editors, but the user has the option to change all colors to a selection of their choice.

Criteria		Supporting Features	Remarks and explanations
(j)	When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided	**Supported:** Toad DevOps Toolkit provides a variety of color selections and contrast levels as well as supporting operating system settings.	
(k)	Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	**Supported:** Toad DevOps Toolkit does not use flashing or blinking objects or text in any portion of the application interface.	
(l)	When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supported:** Toad DevOps Toolkit does not use any electronic forms.	

Section 1194.22 Web-based internet information and applications

Criteria	Supporting Features	Remarks and explanations
a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).		Toad DevOps Toolkit is not considered a Web-based product.
b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.		Toad DevOps Toolkit is not considered a Web-based product.
c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.		Toad DevOps Toolkit is not considered a Web-based product.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.		Toad DevOps Toolkit is not considered a Web-based product.
(e) Redundant text links shall be provided for each active region of a server-side image map.		Toad DevOps Toolkit is not considered a Web-based product.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.		Toad DevOps Toolkit is not considered a Web-based product.
(g) Row and column headers shall be identified for data tables.		Toad DevOps Toolkit is not considered a Web-based product.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.		Toad DevOps Toolkit is not considered a Web-based product.
(i) Frames shall be titled with text that facilitates frame identification and navigation		Toad DevOps Toolkit is not considered a Web-based product.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.		Toad DevOps Toolkit is not considered a Web-based product.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.		Toad DevOps Toolkit is not considered a Web-based product.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.		Toad DevOps Toolkit is not considered a Web-based product.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).		Toad DevOps Toolkit is not considered a Web-based product.

	Criteria	Supporting Features	Remarks and explanations
n)	When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.		Toad DevOps Toolkit is not considered a Web-based product.
o)	A method shall be provided that permits users to skip repetitive navigation links.		Toad DevOps Toolkit is not considered a Web-based product.
(p)	When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.		Toad DevOps Toolkit is not considered a Web-based product.

Section 1194.23 Telecommunications products

	Criteria	Supporting Features	Remarks and explanations
(a)	Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.		Toad DevOps Toolkit is not considered a telecommunications product.
(b)	Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.		Toad DevOps Toolkit is not considered a telecommunications product.
(c)	Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.		Toad DevOps Toolkit is not considered a telecommunications product.
(d)	Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.		Toad DevOps Toolkit is not considered a telecommunications product.
(e)	Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.		Toad DevOps Toolkit is not considered a telecommunications product.
(f)	For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.		Toad DevOps Toolkit is not considered a telecommunications product.
(g)	If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.		Toad DevOps Toolkit is not considered a telecommunications product.
(h)	Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.		Toad DevOps Toolkit is not considered a telecommunications product.
(i)	Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.		Toad DevOps Toolkit is not considered a telecommunications product.
(j)	Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.		Toad DevOps Toolkit is not considered a telecommunications product.
(k.i)	Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys		Toad DevOps Toolkit is not considered a telecommunications product.

Criteria	Supporting Features	Remarks and explanations
shall be tactilely discernible without activating the controls or keys.		
(k.ii) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.		Toad DevOps Toolkit is not considered a telecommunications product.
(k.iii) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.		Toad DevOps Toolkit is not considered a telecommunications product.
(k.iv) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.		Toad DevOps Toolkit is not considered a telecommunications product.

Section 1194.24 Video and multimedia products

Criteria	Supporting Features	Remarks and explanations
(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.		Toad DevOps Toolkit is not considered a Video or multimedia product.
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.		Toad DevOps Toolkit is not considered a Video or multimedia product.
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.		Toad DevOps Toolkit is not considered a Video or multimedia product.
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.		Toad DevOps Toolkit is not considered a Video or multimedia product.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.		Toad DevOps Toolkit is not considered a Video or multimedia product.

Section 1194.25 Self-contained, closed products

	Criteria	Supporting Features	Remarks and explanations
(a)	Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(b)	When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(c)	Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(d)	When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(e)	When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(f)	When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(g)	Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(h)	When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(i)	Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(j.i)	Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.		Toad DevOps Toolkit is not considered a Self-contained, closed product.
(j.ii)	Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less		Toad DevOps Toolkit is not considered a Self-contained, closed product.

Criteria	Supporting Features	Remarks and explanations
	behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	
(j.iii)	Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Toad DevOps Toolkit is not considered a Self-contained, closed product.
(j.iv)	Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Toad DevOps Toolkit is not considered a Self-contained, closed product.

Section 1194.26 Desktop and portable computers

	Criteria	Supporting Features	Remarks and explanations
(a)	All mechanically operated controls and keys shall comply with §1194.23 (k.i) through (iv).		Toad DevOps Toolkit is not considered a computer product.
(b)	If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k.i) through (iv).		Toad DevOps Toolkit is not considered a computer product.
(c)	When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.		Toad DevOps Toolkit is not considered a computer product.
(d)	Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards.		Toad DevOps Toolkit is not considered a computer product.

Section 1194.31 Functional performance criteria

	Criteria	Supporting Features	Remarks and explanations
(a)	At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supported with minor exceptions:** Toad DevOps Toolkit supports technologies that make computer programs more accessible to people who use Assistive Technology. Toad DevOps Toolkit does not support the use of screen readers to access user interface information.	Commonly-used Assistive Technology may be used with Toad DevOps Toolkit. Users of AT should contact their AT vendor to assess the compatibility of their product. The operating system magnifier application is available to magnify text.
(b)	At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supported with minor exceptions:** Toad DevOps Toolkit does not support the use of screen readers to access user interface information. Toad DevOps Toolkit supports large fonts in the title bar, toolbars, and in some dialogs. Toad DevOps Toolkit supports user customization of font size, color, and contrast in much of its User Interface (UI).	Toad DevOps Toolkit does not support large font mode in dialogs where large fonts would render the dialog impossible to read. The operating system magnifier application is available to magnify text. An assistive aid may also be used.
(c)	At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Supported:** Toad DevOps Toolkit does not require user hearing for access to any application functionality. Toad DevOps Toolkit does not use any form of audio cues.	
(d)	Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Supported:** Toad DevOps Toolkit does not require user hearing for access to any application functionality	
(e)	At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Toad DevOps Toolkit does not require speech recognition.	
(f)	At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supported with minor exceptions:** Toad DevOps Toolkit supports some operating system tools such as StickyKeys and FilterKeys as well as other Assistive Technologies. When the StickyKeys feature is on, the user can press a modifier key (SHIFT, CTRL, or ALT) and then	Toad DevOps Toolkit supports operating system tools such as StickyKeys and FilterKeys, as well as assistive technology that supports MSAA (save for the exceptions noted in 1194.21). Toad DevOps Toolkit provides the capability for users to define their own short-cut keys for many Toad

Criteria	Supporting Features	Remarks and explanations
	another key in sequence rather than at the same time, to enter shifted (modified) characters and other key combinations. Pressing a modifier key once *latches* the key down until the user presses a non-modifier key or clicks a mouse button. Pressing a modifier key twice *locks* the key until the user presses the key a third time. The FilterKeys accessibility feature allows the user to set the keyboard repeat rate, acceptance delay and bounce rate.	DevOps Toolkit features via the Options customization dialog.

Section 1194.41 Information, Documentation and Support

Criteria		Supporting Features	Remarks and explanations
(a)	Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b)	End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	