



Voluntary Product Accessibility

Date:	9 December 2020
Product name:	Metalogix Diagnostic Manager
Product version:	5.0.1
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Applicable Standards/Guidelines

This report covers the degree of conformance for the **Web Content Accessibility Guidelines (WCAG) 2.0 Level AA**, at <http://www.w3.org/TR/2008/REC-WCAG20-20081211/>. The Revised Section 508 standards require conformance to the WCAG 2.0 Level AA.

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.0 Report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Does Not Support	Most Metalogix Diagnostic Manager icons and non-text controls do not have appropriate text alternatives.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Does not contain Audio and Video.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Does not contain Audio and Video.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Does not contain Audio and Video.
1.3.1 Info and Relationships (Level A)	Does Not Support	Many labels or instructions are not associated correctly, or the information presented to screen reader users is not equivalent
1.3.2 Meaningful Sequence (Level A)	Supports with Exceptions	Some layout tables do not make sense when linearized.
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not Applicable	Does not contain Audio.
2.1.1 Keyboard (Level A)	Does Not Support	Metalogix Diagnostic Manager does not support all standard keyboard functions in all the areas of the console application. Several areas still require the use of a pointing device

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.2 No Keyboard Trap</u> (Level A)	Supports	
<u>2.2.1 Timing Adjustable</u> (Level A)	Not Applicable	There are no time sensitive inputs. This is a desktop application, not a web-based application.
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Supports	
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Supports	
<u>2.4.1 Bypass Blocks</u> (Level A)	Does Not Support	The Self Service Recovery feature does not have a lot of content on any specific web screen that warrants this requirement.
<u>2.4.2 Page Titled</u> (Level A)	Supports	
<u>2.4.3 Focus Order</u> (Level A)	Supports with Exceptions	Metalogix Diagnostic Manager uses a few 3 rd party non-standard controls which may not support programmatic control
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Supports	
<u>3.1.1 Language of Page</u> (Level A)	Supports	
<u>3.2.1 On Focus</u> (Level A)	Supports	
<u>3.2.2 On Input</u> (Level A)	Supports	
<u>3.3.1 Error Identification</u> (Level A)	Supports	
<u>3.3.2 Labels or Instructions</u> (Level A)	Supports	Many labels and instructions are not accessible
<u>4.1.1 Parsing</u> (Level A)	Not Applicable	There are no HTML tags in the apps content to support this.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Supports with Exceptions	Metalogix Diagnostic manager uses few 3 rd party non-standard controls which may not support programmatic control

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no audio content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no audio content.
1.4.3 Contrast (Minimum) (Level AA)	Supports with Exceptions	Some text has insufficient contrast. We don't completely support all the contrast ratios.
1.4.4 Resize text (Level AA)	Supports with Exceptions	Some screens may not render the content completely correctly at the highest resizing.
1.4.5 Images of Text (Level AA)	Not Applicable	There are no images in the application.
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports with Exceptions	Links, input fields, radio buttons and checkboxes have visible focus indicator. The focus indicator is not visible on some interactive elements.
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.4 Consistent Identification</u> (Level AA)	Supports	
<u>3.3.3 Error Suggestion</u> (Level AA)	Supports with Exceptions	There error text is displayed above or beside the input field.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Not Applicable	There are no legal or financial transactions taking place within the application. Data restoration jobs are reversible, checked and confirmed.