## Quest

# Accessibility Conformance Report WCAG 2.1 and 2.2 Checklist

Name of Product: StoragePoint

**Report Date:** 03/26/2025

**Evaluation Methods Used:** Testing based on general product knowledge.

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#### **Terms**

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known
	defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA
	criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.



#### **WCAG Conformance Levels**

Three levels of WCAG conformance exist: A, AA, and AAA. Each level builds on the prior level. To meet level AA, a product must meet all of level A; to meet AAA, a product must meet all of level AA.

	Conformance Criteria				
Level		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)
А	Minimum accessibility	25	5	2	32
AA	More accessible	13	7	4	24
AAA	Even more accessible (not applicable to all experiences)	23	5	3	31
	Total	61	17	9	86*



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.1.1 – Non-text Content	Text alternatives are provided for non-text content.	Partially Supports		StoragePoint web pages are partially supported
1.2.1 – Audio-only and Video- only (Pre-recorded)	A transcript is provided for audio-only content and a transcript or audio description is provided for video-only content.	Not Applicable		Does not contain Audio and Video
1.2.2 – Captions (Pre-recorded)	Captions are provided for video with audio.	Not Applicable		Does not contain Audio and Video
1.2.3 – Audio Description or	A transcript and / or audio	Not Applicable		Does not contain Audio and Video
<u>Media</u>	descriptions are provided for			
Alternative (Pre-recorded)	video with audio.			
1.3.1 – Info and Relationships	Information and content	Does not		Many labels or instructions are not associated
	relationships implied by formatting	Support		correctly
	are communicated in text or in a			
	way that works with assistive			
	technology.			
1.3.2 – Meaningful Sequence	The reading order of content is	Partially		Some layout tables do not make sense when linearised
	meaningful, no matter how a user	Supports		
	accesses or consumes it.			
1.3.3 – Sensory Characteristics	Instructions rely on more than one sense.	Partially		Most StoragePoint controls have tooltip/text helpers
		Supports		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.4.1 – Use of Color	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	Partially Supports		Not all StoragePoint pages are supported
1.4.2 – Audio Control	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	Does not Support		StoragePoint is integrated into Microsoft SharePoint product and all video and multimedia aspects are managed by SharePoint



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.1 – Keyboard	All functionality is operable using a keyboard (with exceptions).	Supports		Operating system accessibility level.
2.1.2 – No Keyboard Trap	The focus does not get trapped on any element in keyboard-only navigation.	Supports		
2.1.4 – Character Key Shortcuts	No single-key shortcuts are used, or a way to turn them off or change them is provided.	Does not Support		
2.2.1 – Timing Adjustable	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	Does not Support		
2.2.2 – Pause, Stop, Hide	User controls are provided for moving or dynamically changing content.	Does not Support		StoragePoint does not have moving, blinking, scrolling or auto-updating information apart from auto-updating on the job status page which is essential
2.3.1 – Three Flashes or Below	No content flashes more than three times per second, or the flash is below flash thresholds.	Not Applicable		StoragePoint does not flash more than 3 times per second
2.4.1 – Bypass Blocks	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	Not Applicable		No repeated blocks across pages
2.4.2 – Page Titled	Page titles clearly describe the page topic or page purpose.	Supports		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.3 – Focus Order	The tabbing order of the content is meaningful and supports operation.	Partially Supports		
2.4.4 – Link Purpose (In Context)	The purpose of each link can be determined from the link text alone or from the link text and its related context.	Supports		
2.5.1 – Pointer Gestures	A single pointer alternative to complex pointer or touch gestures is provided.	Does not Support		
2.5.2 - Pointer Cancellation	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	Supports		
2.5.3 – Label in Name	The programmatic name contains the text that is presented visually.	Partially Supports		
2.5.4 – Motion Actuation	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	Does not Support		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.1 – Language of Page	Each page has a human language assigned.	Supports		
3.2.1 – On Focus	Interactive elements receiving focus do not trigger any functionality.	Supports		
3.2.2 – On Input	Interactive elements receiving input do not trigger any functionality.	Supports		
3.2.6 – Consistent Help	Help options provided are consistently available and in the same relative place throughout.	Supports		
3.3.1 – Error Identification	When input error is detected, the user is notified and the error is described.	Supports		
3.3.2 – Labels or Instructions	A persistent visible label and / or instructions are provided for elements that require user input.	Supports		
3.3.7 – Redundant Entry	Information that the user has already entered during a process is made available to them.	Supports		
4.1.1 — Parsing	HTML code is clean and well formed in a way that it can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	Supports		
4.1.2 – Name, Role, Value	All user interface components communicate their accessibility properties and actions to assistive technology.	Supports		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.4 – Captions (Live)	Synchronized captions are provided for live videos containing audio.	Not Applicable		StoragePoint is integrated into Microsoft SharePoint product and thus all video and multimedia aspects are managed by SharePoint.
1.2.5 – Audio Description (Pre-recorded)	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	Not Applicable		
1.3.4 – Orientation	Screen orientation is not restricted unless the orientation is considered essential.	Not Applicable		
1.3.5 – Identify Input Purpose	For each form field collecting user information, the purpose of the field is programmatically declared.	Partially Supports		
1.4.3 – Contrast (Minimum)	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	Not Applicable		StoragePoint is integrated into Microsoft SharePoint product and thus all video and multimedia aspects are managed by SharePoint.
1.4.4 – Resize Text	Text can be resized up to 200% without loss of content or function.	Supports		
1.4.5 – Images of Text	Aside from a few specific exceptions, there are no images of text.	Not Applicable		StoragePoint has no images of text



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require scrolling in two dimensions.	Partially Supports		Most pages
1.4.11 – Non-Text Contrast	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	Supports		
1.4.12 – Text Spacing	Text spacing can be overridden to improve the reading experience.	Supports		
1.4.13 – Content on Hover Focus	When additional content is presented on hover or on focus, the new content is persistent and dismissable.	Does Not Supports		
2.4.5 – Multiple Ways	There is more than one way to reach each page.	Partially Supports		
2.4.6 – Headings and Labels	Headings and labels are clear and descriptive.	Supports		
2.4.7 – Focus Visible	Keyboard focus is clear and visible.	Partially Supports		Most pages
2.4.11 – Focus Not Obscured (Minimum)	When an actionable element receives focus, at least a portion of it remains visible.	Partially Supports		
2.5.7 – Dragging Movements	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	Does Not Supports		

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Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.5.8 – Target Size (Minimum)	The size of a target is at least 24 by 24 CSS pixels (with exceptions).			
3.1.2 – Language of Parts	Assistive technology can distinguish and reflect when the human language on a page changes.	Does Not Supports		UI is in English US only
3.2.3 – Consistent Navigation	Navigational elements are consistently displayed, including their location and the order of their content.	Supports		
3.2.4 – Consistent Identification	Components with the same functionality are consistently identified.	Supports		
3.3.3 – Error Suggestion	Users receive helpful / specific suggestions when they make errors.	Supports		
3.3.4 – Error Prevention (Legal, Financial, Data)	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	Supports		
3.3.8 – Accessible Authentication (Minimum)	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided			
4.1.3 – Status Messages	Status messages can be presented to the user by assistive technology without receiving focus.	Does Not Supports		



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
1.2.6 – Sign Language (Pre-recorded)	Sign-language interpretation of audio is provided for pre-recorded videos.			
1.2.7 – Extended Audio  Description (Pre-recorded)	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.			
1.2.8 – Media Alternative (Pre-recorded)	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.			
1.2.9 – Audio-only (Live)	Live text captioning or a transcript is provided for live audio.			
1.3.6 – Identify Purpose	The purpose of elements is programmatically declared by adding semantics or metadata.			
1.4.6 – Contrast (Enhanced)	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.			
1.4.7 – Low or No Background Audio	Audio contains little to no background noise, or background noise can be turned off.			
1.4.8 – Visual Presentation	Users can adjust a range of presentation options.			
1.4.9 – Images of Text (No Exception)	There are no images of text.			



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.1.3 – Keyboard (No Exception)	All page functionality is operable using a keyboard (with no exceptions).			
2.2.3 – No Timing	With the exception of real-time events, no content requires timed interaction.			
2.2.4 – Interruptions	Interruptions can be postponed, suppressed, or configured.			
2.2.5 – Re-authenticating	User data is saved when re-authenticating.			
2.2.6 – Timeouts	Users are warned when extended inactivity could cause data loss.			
2.3.2 – Three Flashes	No content flashes more than three times per second.			
2.3.3 – Animation from Interactions	If an animation is triggered by a user interaction, users can stop the animation.			
2.4.8 – Location	Users can orient themselves within a set of pages.			
2.4.9 – Link Purpose (Link Only)	Every link's purpose is clear from its text.			
2.4.10 – Section Headings	Content is broken up by section headings.			
2.4.12 – Focus Not Obscured (Enhanced)	When an actionable element receives focus, the entire component is visible.			



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.4.13 – Focus Appearance	Focus indicators have sufficient color contrast and are sized to be clearly visible.			
2.5.5 – Target Size	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.			
2.5.6 – Concurrent Input  Mechanism	Input is not restricted to a specific modality (like keyboard only or touch only).			



Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
3.1.3 – Unusual Words	Words or phrases that are ambiguous or unfamiliar are defined.			
3.1.4 – Abbreviations	Abbreviations are explained or offered in expanded form close by.			
3.1.5 – Reading Level	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.			
3.1.6 – Pronunciation	Words that are hard to pronounce are clarified nearby.			
3.2.5 – Change on Request	Content on the page doesn't change unless users initiate it.			
3.3.5 – Help	Contextual instructions or cues are provided to help users complete and submit forms.			
3.3.6 – Error Prevention (All)	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.			
3.3.9 – Accessible Authentication (Enhanced)	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.			