Services Offering Description

RPA-MLX-PP
METALOGIX REPLICATOR PREPAID DEPLOYMENT ASSURANCE (5 DAYS) - Remote

This document states the planned activities, technical requirements, and other terms for the Services Offering stated above.

PLANNED ACTIVITIES

As time permits during the number of Days stated above (each "Day" is eight hours) Quest plans to perform some or all of the following services ("Activities") in connection with the Software product stated above (the "Software"):

Services Effort

	Source & Destination Connections	Groups	Map Families
Replicator Deployment Assurance (5 days)	Up to 2 Farms	Up to 2	Up to 2

PROJECT INITITATION MEETING & DOCUMENTATION

The project initiation meeting is conducted first and is intended to introduce Customer's and Quest key project members and to review the project objectives, scope, requirements, and timelines.

The project initiation meeting includes things such as:

Quest will host a planning session with you to verify environment readiness and establish the base deployment architecture.

- Finalize logistics including scheduling, remote access requirements and web conferencing needs.
- Determine Base Deployment Architecture for Replicator within your SharePoint environment.
- Determine Base Deployment Architecture for Replicator application, database, solution deployment and service implementation.
- Determine what use cases will be pursued during the engagement.

INSTALLATION PHASE

The Implementation phase typically includes:

Assistance to install Replicator components and services on designated Server(s) in accordance with the deployment architecture defined during the planning session.

You and our consultants will install a Replicator environment: -
- Install Replicator Application (2 Farms Max).
- Install Replicator Database (x 1 Max).
- Install Replicator Farm Solutions (x 3).
- Install Replicator Services Engine (x 2 Max)
- You and our consultants will install Replicator in accordance with the deployment architecture defined during the planning session.

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- Create and connect required Replicator database (x 1 Max).

IMPLEMENTATION PHASE

An Implementation phase typically includes:

Assistance to you with configuring Replicator.

- Components and Services on the Designated Server(s) in accordance with the deployment architecture identified during the planning session.
- Validate the Replicator installation.
- Architectural overview and functional overview.
- Create and test replication and synchronization of SharePoint Farms based on customer requirements (Maximum of 2 Farms).

KNOWLEDGE TRANSFER PHASE

A Knowledge Transfer phase typically includes:

Knowledge transfer and product overview of the Replicator product implemented into your environment during the course of the engagement

- Demonstrate creation of connections
- Demonstrate creation of Groups
- Demonstrate creation and configuration of Map Families
- Using Replicator to synchronize between two or more connections
- Analyzing and troubleshooting Replicator
- Replicator architecture and functionality

OTHER TERMS

You agree to cooperate with Quest in its delivery of the Services and to the following responsibilities:

- Ensure that the existing infrastructure and hardware configuration of your environment is sufficient to support the products to be implemented
- Commit a technical resource on a full time basis to provide us with the assistance required
- Provide project team members with suitable business expertise, technical expertise, and decision making authority to ensure efficient project progress
- You will secure and prepare the necessary hardware and pre-requisites, as listed in the System Requirements (Product Installation / QuickStart Guide) prior to the Remote session
- All activities will be performed remotely utilizing Quest provided web and voice conferencing
- Some activities may be performed during a "pre call" that could be required prior to the beginning of the scheduled engagement

The information above is a general description of software consulting services that Quest may provide during the services engagement. The actual services to be provided will be as stated in the order for such services.