ONE IDENTITY™

Voluntary Product Accessibility for One Identity Starling Two-Factor DesktopLogin

Date:	February 2020
Product Name:	One Identity Starling Two-Factor DesktopLogin
Product Version:	1.1
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Applicability standards and guidelines

This report covers the degree of conformance for the **Web Content Accessibility Guidelines (WCAG) 2.0 Level AA**, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/. The Revised Section 508 standards require conformance to the WCAG 2.0 Level AA.

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

WCAG 2.0 report

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Not Applicable	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Altern-ative (Prerecor-ded) (Level A	Not Applicable	
1.3.1 Info and Relationships (Level A)	Not Applicable	
1.3.2 Meaning-ful Sequence (Level A)	Not Applicable	
1.3.3 Sensory Characteristics	Not Applicable	
1.4.1 Use of Color (Level A)	Supports with exceptions	Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Supports with exceptions	2FA tokens can be received through the phone call.
2.1.1 Keyboard (Level A)	Supports with exceptions	Keyboard access is provided throughout Starling Two-Factor Desktop Login and its help system.

2.1.2 No Keyboard Trap (Level A)	Supports with exceptions	
2.2.1 Timing Adjustable (Level A)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	
2.4.1 Bypass Blocks (Level A)	Not Applicable	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports with exceptions	When some page closes, focus does not return to the element that invoked the page or to another element that provides logical workflow. When some application opens, focus does not move to an element inside the page.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
3.1.1 Language of Page (Level A)	Not Applicable	
3.2.1 On Focus (Level A)	Supports with exceptions	**Supports**: • When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. • Starling Two-Factor Desktop Login forms use standard WPF XAML controls, and therefore are accessible. Tab order is

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		logical in most places. Desktop Login provides text instructions to assist the user to process the request.
		Not Applicable:
		• When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.
		• Starling Two-Factor Desktop Login does not use electronic forms.
3.2.2 On Input (Level A)	Supports with exceptions	**Supports**:
		• When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.
		• Starling Two-Factor Desktop Login forms use standard WPF XAML controls, and therefore are accessible. Tab order is logical in most places. Desktop Login provides text instructions to assist the user to process the request.
		Not Applicable:
		• When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.
		• Starling Two-Factor Desktop Login does not use electronic forms.
3.3.1 Error Identification (Level A)	Supports with exceptions	**Supports**:
		• When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

		• Starling Two-Factor Desktop Login forms use standard WPF XAML controls, and therefore are accessible. Tab order is logical in most places. Desktop Login provides text instructions to assist the user to process the request. **Not Applicable**: • When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the inform-ation, field elements, and functionality required for completion and submission of the form, including all directions and cures. • Starling Two-Factor Desktop Login does not use electronic forms.

3.3.2 Labels or Instructions (Level A)	Supports with exceptions	**Supports**:
		
		• When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submis-sion of the form, including all directions and cues.
		
		    • Starling Two-Factor Desktop Login forms use standard WPF XAML controls, and therefore are accessible. Tab order is logical in most places. Desktop Login provides text instructions to assist the user to process the request.
		
		Not Applicable:
		
		• When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the inform-ation, field elements, and functionality required for completion and submission of the form, including all directions and cues.
		
		    • Starling Two-Factor Desktop Login does not use electronic forms.

4.1.1 Parsing (Level A)	Supports with exceptions	
4.1.2 Name, Role, Value (Level A)	Not Applicable	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.4.3 Contrast (Minimum) (Level AA)	Not Applicable	
1.4.4 Resize text (Level AA)	Supports with exceptions	
1.4.5 Images of Text (Level AA)	Supports	
2.4.5 Multiple Ways (Level AA)	Not Applicable	
2.4.6 Headings and Labels (Level AA)	Supports with exceptions	
2.4.7 Focus Visible (Level AA)	Supports with exceptions	Only the links, the input fields, the radio buttons and the check-boxes have visible focus indicator. The focus indicator is not visible on many other inter-active elements.
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports with exceptions	Only Configuration tool
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports with exceptions	Few mandatory or error fields are marked only with red color.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	

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Updated - February 2020
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