Voluntary Product Accessibility

Date: October 14, 2016

Product Name: One Identity Cloud Access Manager

Product Version: 8.1.2

Contact for more information: http://www.Quest.com/legal/section-508.aspx

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Section 1194.21: Software	Supported	
Applications and Operating Systems		
Section 1194.22: Web-based internet	Supported	
information and applications		
Section 1194.23:	Not Applicable	Cloud Access Manager is not
Telecommunications Products		considered a telecommunications
		product
Section 1194.24: Video and Multi-	Not Applicable	Cloud Access Manager is not a
media Products		multimedia product
Section 1194.25: Self-Contained,	Not Applicable	Cloud Access Manager is not a self-
Closed Products		contained product
Section 1194.26: Desktop and	Not Applicable	Cloud Access Manager is not a
Portable Computers		desktop or portable computer. Cloud
		Access Manager is a software
		product as defined under
		section 1194.21.
Section 1194.31: Functional	Supported	
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Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to	Supported	Cloud Access Manager uses HTML
run on a system that has a		and Javascript to provide all end-user
keyboard, product functions		interfaces. Accessibility to product
shall be executable from a		functions via keyboard is depdendent
keyboard where the function		on the browser used. All commonly-
itself or the result of performing		used browsers have been tested and
a function can be discerned		proven to work correctly
textually.		
(b.i) Applications shall not disrupt or	Supported	No accessibility features are known
disable activated features of		to be disrupted by Cloud Access
other products that are		Manager
identified as accessibility		8
features, where those features		
are developed and documented		
according to industry standards.		
(b.ii) Applications also shall not	Supported	No accessibility features are known
disrupt or disable activated	11	to be disrupted by Cloud Access
features of any operating system		Manager
that are identified as		
accessibility features where the		
application programming		
interface for those accessibility		
features has been documented		
by the manufacturer of the		
operating system and is		
available to the product		
developer.		
(c.i) A well-defined on-screen	Supported	Cloud Access Manager uses HTML
indication of the current focus		and Javascript to provide all end-user
shall be provided that moves		interfaces. Support for a well-defined
among interactive interface		on-screen indication of the focus is
elements as the input focus		depdendent on the browser used.
changes.		_
(c.ii) The focus shall be	Supported	Cloud Access Manager uses HTML
programmatically exposed so		and Javascript to provide all end-user
that Assistive Technology can		interfaces. Programmatic exposure
track focus and focus changes.		of the focus is depdendent on the
		capabilities of the browser used.
(d.i) Sufficient information about a	Supported	Cloud Access Manager uses HTML
user interface element including		and Javascript to provide all end-user
the identity, operation and state		interfaces. Availability of user
of the element shall be available		interface information to Assistive
to Assistive Technology.		Technology is depdendent on the
		capabilities of the browser
		used.
(d.ii) When an image represents a		1
1 4 4	Supported	All images shown in Cloud Access
program element, the	Supported	Manager are accompanied by
program element, the information conveyed by the image must also be available in	Supported	

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	text.		
(e)	When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	The meaning of each image is used consistently throughout the application.
(f)	Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Textual information is provided in Cloud Access Manager using HTML and Javascript. All commonly- used browsers have been tested and proven to work correctly
(g)	Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	Cloud Access Manager does not override user selected contrast and color selections and other individual display attributes.
(h)	When animation is displayed, the information shall be displayable in at least one non- animated presentation mode at the option of the user.	No Applicable	Cloud Access Manager does not use any animation.
(i)	Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	Color coding is not used as the only way to convey information, indicating an action, prompting a response, or distinguishing a visual element.
(j)	When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supported	
(k)	Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Cloud Access Manager does not use any flashing or blinking text.
(1)	When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Cloud Access Manager uses HTML and Javascript to provide all end-user interfaces. Availability of information, field elements, and functionality required for completion and submission of an electronic form to Assistive Technology is depdendent on the capabilities of the browser used.

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Section 1194.22 Web-based internet information and applications

	Criteria	Supporting features	Remarks and explanations
(a)	A text equivalent for every non-	Supported	
	text element shall be provided		
	(e.g., via "alt", "longdesc", or in		
	element content).		
(b)	Equivalent alternatives for any	Not applicable	Cloud Access Manager does not use
	multimedia presentation shall be		multimedia.
	synchronized with the		
	presentation.		
(c)	Web pages shall be designed so	Supported	Color coding is not used as the sole
	that all information conveyed		means of conveying information.
	with color is also available		
	without color, for example from		
	context or markup.		
(d)	Documents shall be organized	Supported	
()	so they are readable without	Tr vivi	
	requiring an associated style		
	sheet.		
(e)	Redundant text links shall be	Not applicable	Cloud Access Manager does not use
	provided for each active region		image maps.
	of a server-side image map.		8P
(f)	Client-side image maps shall be	Not applicable	Cloud Access Manager does not use
(1)	provided instead of server-side	Two applicable	image maps.
	image maps except where the		mage maps.
	regions cannot be defined with		
	an available geometric shape.		
(g)	Row and column headers shall	Supported	
(8)	be identified for data tables.	Supported	
(h)	Markup shall be used to	Supported	
(11)	associate data cells and header	Supported	
	cells for data tables that have		
	two or more logical levels of		
	row or column headers.		
(i)	Frames shall be titled with text	Not applicable	Frames are not used.
(1)	that facilitates frame	Not applicable	Traines are not used.
	identification and navigation		
(j)	Pages shall be designed to avoid	Supported	
(1)	causing the screen to flicker	Supported	
	with a frequency greater than 2		
	Hz and lower than 55 Hz.		
(k)	A text-only page, with	Not applicable	There is no requirement for Cloud
(K)	equivalent information or	Two applicable	Access Manager to provide such
	functionality, shall be provided		functionality, because compliance
	to make a web site comply with		can always be accomplished without
	the provisions of this part, when		it.
	compliance cannot be		11.
	accomplished in any other way.		
	The content of the text-only		
	page shall be updated whenever		
	the primary page changes.		
(1)		Supported	
(1)	When pages utilize scripting	Supported Page 4 of 8	October 14, 2016

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	languages to display content, or		
	to create interface elements, the		
	information provided by the		
	script shall be identified with		
	functional text that can be read		
	by Assistive Technology.		
()		Not Applicable	No plusing an applete and possing d
(III)	When a web page requires that	Not Applicable	No plugins or applets are required
	an applet, plug-in or other		
	application be present on the		
	client system to interpret page		
	content, the page must provide a		
	link to a plug-in or applet that		
	complies with §1194.21(a)		
	through (l).		
(n)	When electronic forms are	Supported	Cloud Access Manager uses HTML
	designed to be completed on-		and Javascript to provide all end-user
	line, the form shall allow people		interfaces. Availability of
	using Assistive Technology to		information, field elements, and
	access the information, field		functionality required for completion
	elements, and functionality		and submission of an electronic form
	required for completion and		to Assistive Technology is
	submission of the form,		dependent on the capabilities of the
	including all directions and		browser used.
	cues.		
(o)	A method shall be provided that	Supported	No repetitive navigation links are
	permits users to skip repetitive		presented in Cloud Access Manager
	navigation links.		
(p)	When a timed response is	Not Applicable	No timed responses are required in
	required, the user shall be		Cloud Access Manager
	alerted and given sufficient time		
	to indicate more time is		
	required.		
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Section 1194.31 Functional performance criteria

	Criteria	Supporting features	Remarks and explanations
(a)	At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Cloud Access Manager does not provide a mode of operation that does not require user vision. Support for Assistive Technology for the blind or partially-sighted is dependent on the browser's capabilities.
(b)	At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Support for Assistive Technology for the blind or partially-sighted is dependent on the browser's capabilities.
(c)	At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	Cloud Access Manager does not require user hearing for any application functionality.
(d)	Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Cloud Access Manager does not require user hearing for any application functionality.
(e)	At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Cloud Access Manager does not require speech recognition for any application functionality
(f)	At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions	Supported	Support for Assistive Technology for people with such disabilities is dependent on the browser's capabilities. Cloud Access Manager

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and that is operable with limited	does not present any interfaces
reach and strength shall be	which require fine motor skills or
provided.	simultaneous actions.

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Section 1194.41 Information, Documentation and Support

	Criteria	Supporting features	Remarks and explanations
(a)	Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format. With a special documentation license, our products support accessibility software that converts .PDF files into speech for the visually challenged.
(b)	End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	
(c)	Support services for products shall accommodate the communication needs of endusers with disabilities.	Supported	Support Services is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance in the United States, you can contact Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.

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