# KACE Endpoint Systems Management

Systems deployment and management appliances for growing organizations

IT professionals must manage and secure an increasing number and variety of devices, operating systems and users. But while the scope, sophistication and speed of change continue to accelerate, the staff and budget needed to manage it have not kept pace. Therefore, you must do more with less, including hardware and software inventory, patching, OS deployment, software distribution, monitoring, security and service desk.

KACE products enable you to address all these IT challenges with a single solution that delivers fast-to-implement, easy-to-use and comprehensive management of all endpoints, including PCs, Macs, servers, Chromebooks, tablets, printers, networking gear and other connected non-computing devices. Choose the form factor that's right for your organization: the KACE Systems Deployment Appliance (KACE SDA), the KACE Systems Management Appliance (KACE SMA), physical or virtual, or KACE as a Service (KaaS). For organizations that require only inventory and asset management, Quest offers the KACE Asset Management Appliance (KACE SMA). In addition, no matter which KACE SMA option you choose, both end users and IT pros can access the KACE SMA functionality using the KACE Go Mobile App.

These KACE solutions eliminate many of the complexities and costs of traditional software solutions by delivering a complete, pre-integrated bundle of operating environment and application software in a dedicated server appliance, either on-premises or hosted in a secure, high-availability data center. You get the performance, reliability and scalability of a purpose-built solution that is pre-tuned, hardened and self healing.

The KACE Systems Deployment Appliance
provides device deployment and imaging
for Windows® and Mac® devices. Its
capabilities include inventory assessment,
bare-metal OS and application provisioning,
multicast deployment, user state and
OS migration, and system recovery.



Endpoint systems management is not a destination — it's a journey.

Quest



"We were using about seven different products to perform the inventory, imaging and remote system management that we now perform with just the KACE SMA and SDA."

Michael Carter, Network Administrator, San Bernardino County Superintendent of Schools

## **BENEFITS:**

- Delivers comprehensive systems management, from initial system deployment to ongoing management and retirement
- Ensures quick time to value: Deploy in as little as one day, train in hours via the web and upgrade in minutes
- Delivers low total cost of ownership, with no hardware or software prerequisites or open-ended professional services engagements
- Provides an intuitive web-based interface that enables administrators of all skill levels to handle advanced administrative tasks
- Offers a variety of deployment options: on-premises physical or virtual appliance, as well as a hosted service for the KACE SMA\*

"The KACE provides both inventory and service desk on a single appliance, and it was far less expensive than the competitive solution we considered. Moreover, the KACE SMA management interface is very easy to use, and it was extremely easy to deploy district-wide."

Public Schools

- The KACE Systems Management Appliance delivers comprehensive IT asset and software license management, server monitoring, software distribution, patch management, endpoint security vulnerability detection and remediation, reporting, and service desk for Windows, Linux®, UNIX® and Chromebook™ operating systems and nearly all networkconnected devices from a single unified console.\*\* You can purchase the KACE SMA as a physical on-premises appliance or deploy it as an on-premises virtual appliance on your own servers running VMware® or Microsoft® Hyper-V®.
- KACE as a Service is a hosted version of the KACE SMA that delivers the same comprehensive endpoint management from the cloud, so you can eliminate upfront capital costs, reduce infrastructure costs and budget for systems management through operating expenses.
- The KACE Asset Management Appliance is a virtual appliance designed for organizations that need inventory and asset management only.
- The KACE Go Mobile App provides administrators with convenient mobile access to all the functionality of the KACE SMA, and enables users to submit service desk tickets, access the knowledge base and check on existing ticket status using their mobile devices.

### **FEATURES**

### Fast to implement

All KACE appliances support rapid LAN deployment, with no upfront customization or programming effort required. And one-click appliance software updates and automated maintenance ensure they are immediately productive and trouble-free for the long term, saving you time and money.

#### Easy to use

KACE solutions are built from the ground up to empower systems administrators of every level and background. With their familiar web-like, tabbed interface, KACE appliances are sure to transform any systems management generalist into a systems management guru — not in months or years, but in days or weeks.

#### Comprehensive

KACE appliances deliver the broad systems management functionality you need: initial operating system deployment, hardware and software inventory, software deployment, application distribution, asset management, endpoint security, patch management, and service desk. Free online educational sessions help you explore these capabilities and get the most from your investment. Plus, KACE appliances support all popular operating systems, including Windows, Mac, Linux, UNIX and Chromebooks, and can manage all of your connected devices enterprise-wide.

## **ABOUT QUEST**

At Quest, our purpose is to solve complex problems with simple solutions. We accomplish this with a philosophy focused on great products, great service and an overall goal of being simple to do business with. Our vision is to deliver technology that eliminates the need to choose between efficiency and effectiveness, which means you and your organization can spend less time on IT administration and more time on business innovation

\* KACE as a Service may not be available in all regions. Please check with your local sales representative for availability.

\*\* Not all functionality is available on all platforms. Please check with your local representative

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