

Quest®

Quest® NetVault® Backup
コンパチビリティ・ガイド (日本サイト)



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クエスト・ソフトウェア株式会社
宛先：法務部
東京都新宿区西新宿 6-10-1
日土地西新宿ビル 13F

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| **IMPORTANT, NOTE, TIP, MOBILE** または **VIDEO:** 情報アイコンは、サポート情報を表しています。

NetVault Backup コンパチブル・ガイド
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変更履歴

Table 1. 変更履歴

NetVault Backup サポートプラットフォーム

[NetVault Backup サポートポリシー](#)

[プロセッサの種類とビットモード](#)

[NetVault Backup Server サポートプラットフォーム](#)

[NetVault Backup Client サポートプラットフォーム](#)

[NetVault Backup WebUI サポートブラウザ](#)

[サポートファイル・システム](#)

[サポートクラスタ・ソフトウェア](#)

[サポートストレージ・アレイ](#)

NetVault Backup サポートポリシー

The Quest Product Lifecycle and Support Services Guidelines detailing End-of-Support-Life (EOSL) procedures for all product lines are available online. The Product Life Cycle tables for NetVault Backup and NetVault SmartDisk are also available online. Quest offers an Early Adopter (EA) Support level for NetVault Backup with applicable qualifications. For the supported combinations, see the various tables within this guide.

Early Adopter (EA) Support:

- Product is supported for early adoption.
- Quest recommends that the customer test the product in a nonproduction environment before production deployment.
- Full Support is planned for a future release.
- Support and Development provide limited support and assistance with deployment.
- Software updates and workarounds might not be provided.
- When the product is officially released, the customer must update to the general availability (GA) version of the given product.

Additional support definitions used throughout this guide might include:

- Limited Support (LS)
- Discontinued Support (DS)

Also, an individual manufacturer's End-of-Life (EOL) and EOSL product-support policy and statements supersede any support implied directly or indirectly by the information within this guide.

The naming convention used in this policy topic follows the standard product release versioning scheme of (Major.Minor.Maintenance.Patch). Quest provides full support of current (n) and prior (n-1) versions of NetVault Backup. These versions, n and n-1, are defined as major feature releases. After a major release becomes n-2, it enters LS for one year.

(例) 12.3.0.16 の場合



Major Minor Maintenance Patch
 頭の数字のみが「Major」を指すことがわかります。

Host operating system(OS) and application version support policy

In addition to what is listed in this guide, Quest provides NetVault Backup support for host operating systems and applications where the following criteria have been met:

- Vendor OS or application maintenance or patch versions of the same major or minor release already supported are also supported, unless otherwise stated.
- Vendor OS or application major or minor versions that are newer than what is listed in this guide are not supported and require a separate qualification effort, unless otherwise stated.

Best reasonable effort(BRE) support

If a Support Request (SR) concerns a supported NetVault Backup product, application, or OS platform release combination per this guide, but the vendor no longer supports the application or OS, Quest only provides BRE support for issues that Quest determines pertain to that vendor's application or OS. In this scenario, the vendor is not expected to assist, and Quest recommends that you upgrade to a supported NetVault Backup and application or OS version combination.

Application plug-in EOSL policy

A NetVault Backup application plug-in's limited-support start date and EOSL date are the same as the latest major or minor NetVault Backup version it is supported with per this guide. Each fully supported version of NetVault Backup limits Full Support of a plug-in version to n and $n-1$ major plug-in releases as determined by n ; in this case, n is the latest major plug-in version supported by that NetVault Backup major release. After a major plug-in release becomes $n-2$, it enters LS for one year. After the one year passes, the plug-in reaches EOSL and support is discontinued for that plug-in version.

Virtualized NetVault Backup Server and Client policy

NetVault Backup Server and Client components are supported when running in a virtual machine (VM) as long as NetVault Backup is running in a hypervisor guest OS that is officially supported by NetVault Backup. Supported hypervisor programs are: KVM, Hyper-V, Oracle VM server, Virtual Iron, VMware ESXi, and Xen.

Additional notes:

- Support considerations for NetVault Backup Server and SmartClients:
- Storage devices that are directly attached to an ESXi Server are not supported. Unsupported devices include both direct-attached SCSI devices and devices on Fibre Channel that are exposed to the VM through a raw-device mapping.
- Devices connected through iSCSI are supported.
- The VM that hosts the NetVault Backup Server must be assigned a sufficient resource reservation

- in its own Resource Pool. NetVault Backup Servers that have to compete for resources are not supported.
- VMware vSphere High Availability (HA) and vMotion are supported for the VM that hosts the NetVault Backup Server. However, due to variability in timings, Quest does not guarantee successful completion of backup jobs run during a migration.
- NetVault SmartDisk does not support installation on a VM.
Quest NetVault Backup Compatibility Guide
NetVault Backup platform support 16
- Quest may require reproduction of an issue in a non-virtualized environment in cases where it suspects an issue with the underlying virtualization infrastructure.
- Using the Plug-in for FileSystem on the physical hypervisor server machine to perform image-level backups of the VM is not supported. Installing the Plug-in for Hyper-V or Plug-in for VMware on the physical machine to perform image-level backups of the VM is required.

プロセッサの種類とビットモード

The following table explains the nomenclature used throughout this guide to represent various types of architecture. When the processor supports both 32- and 64-bit operating systems and applications but a specific bit mode is required, the bit mode is called out in parentheses; for example, x86-64 (64-bit).

Table 2. Processor types and bit modes

NetVault Backup Server サポートプラットフォーム

オールム

Table 3. Server-supported platforms

NetVault Backup Client サポートプラットフォーム

オールム

NOTE: The NetVault Backup Client must be used with a NetVault Backup Server version that is equal to or later than the Client version. For example, a NetVault Backup 12.x Client cannot be used with NetVault Backup 11.x Server.

Table 4. Client-supported platforms

NetVault Backup WebUI サポートブラウザ

Table 5. Supported web browsers

サポートファイル・システム

Table 6. Local file systems

Table 7. Remote file systems

Table 8. Cluster file systems

サポートクラスタ・ソフトウェア

Table 9. Supported cluster software

サポートストレージレイ

- [Dell storage arrays](#)
- [Huawei OceanStor DeviceManager Series](#)

Table 10. Dell storage arrays

Table 11. Huawei OceanStor DeviceManager Series

NetVault Backup プラグイン・コンパチビリティ

- [NetVault Backup Plug-in for DB2](#)
- [NetVault Backup Plug-in for Domino](#)
- [NetVault Backup Plug-in for Advanced Encryption](#)
- [NetVault Backup Plug-in for Standard Encryption](#)
- [NetVault Backup Plug-in for Exchange](#)
- [NetVault Backup Plug-in for Hyper-V](#)
- [NetVault Backup Plug-in for Microsoft Office 365](#)
- [NetVault Backup Plug-in for MySQL](#)
- [NetVault Backup Plug-in for NDMP](#)
- [NetVault Backup Plug-in for Nutanix AHV](#)
- [NetVault Backup Plug-in for Oracle](#)
- [NetVault Backup Plug-in for PostgreSQL](#)
- [NetVault Backup Plug-in for SAP Adaptive Server Enterprise \(ASE\), formerly Plug-in for Sybase](#)
- [NetVault Backup Plug-in for SAP HANA](#)
- [NetVault Backup Plug-in for SAP on Oracle](#)
- [NetVault Backup Plug-in for SharePoint](#)
- [NetVault Backup Plug-in for SnapMirror to Tape](#)
- [NetVault Backup Plug-in for Snapshot Manager](#)
- [NetVault Backup Plug-in for SnapVault Manager](#)
- [NetVault Backup Plug-in for SQL Server](#)
- [NetVault Backup Plug-in for VaultShare \(ACSL\)](#)
- [NetVault Backup Plug-in for VMware](#)
- [Compatibility with Quest Rapid Data Access \(RDA\) and EMC Data Domain Boost \(DD Boost\)](#)

NetVault Backup Plug-in for DB2

[Plug-in for DB2 version 12.0](#)

[Plug-in for DB2 version 11.4.5](#)

[Plug-in for DB2 version 3.3](#)

Table 12. Plug-in for *DB2* version 12.0

Table 13. Plug-in for *DB2* version 11.4.5

Table 14. Plug-in for *DB2* version 3.3

NetVault Backup Plug-in for Domino

- [Plug-in for Domino 4.4](#)

Table 15. Plug-in for *Domino* version 4.4

NetVault Backup Plug-in for Advanced Encryption

- [Plug-in for Advanced Encryption version 11.4](#)
- [Plug-in for Advanced Encryption version 2.2](#)

Table 16. Plugin for Advanced Encryption version 11.4

Table 17. Plugin for Advanced Encryption version 2.2

NetVault Backup Plug-in for Standard Encryption

- [Plug-in for Standard Encryption version 11.4](#)
- [Plug-in for Standard Encryption version 2.2](#)

Table 18. Plugin for Standard Encryption version 11.4

Table 19. Plugin for Standard Encryption version 2.2

NetVault Backup Plug-in for Exchange

- [Plug-in for Exchange version 12.3](#)
- [Plug-in for Exchange version 12.1](#)
- [Plug-in for Exchange version 12.0](#)
- [Plug-in for Exchange version 11.3](#)
- [Plug-in for Exchange version 11.1](#)
- [Plug-in for Exchange version 11.0](#)
- [Plug-in for Exchange version 10.0.5](#)

Table 20. Plugin for Exchange version 12.3

Table 21. Plugin for Exchange version 12.1

Table 22. Plugin for Exchange version 12.0

Table 23. Plugin for Exchange version 11.3

Table 24. Plugin for Exchange version 11.1

Table 25. Plugin for Exchange version 11.0

Table 26. Plugin for Exchange version 10.0.5

NetVault Backup Plug-in for Hyper-V

NOTE: NetVault Backup supports the backup of virtual machines (VMs) from VMware or Hyper-V Servers using the respective Plug-in for VMware or Plug-in for Hyper-V. NetVault Backup does not test the use of either plug-in for use with kernel-based virtual machines (KVMs).

- [Plug-in for Hyper-V version 12.2](#)
- [Plug-in for Hyper-V version 12.0](#)
- [Plug-in for Hyper-V version 11.4.5](#)
- [Plug-in for Hyper-V version 11.4](#)
- [Plug-in for Hyper-V version 11.2](#)
- [Plug-in for Hyper-V version 11.1](#)
- [Plug-in for Hyper-V version 10.5](#)

Table 27. Plugin for Hyper-V version 12.2¹

Table 28. Plugin for Hyper-V version 12.0¹

Table 29. Plugin for Hyper-V version 11.4.5¹

Table 30. Plugin for Hyper-V version 11.4¹

Table 31. Plugin for Hyper-V version 11.2¹

Table 32. Plugin for Hyper-V version 11.1¹

Table 33. Plugin for Hyper-V version 10.5¹

NetVault Backup Plug-in for Microsoft Office 365

- [Plug-in for Office Microsoft 365 version 12.4](#)
- [Plug-in for Office Microsoft 365 version 12.1](#)

Table 34. Plugin for Microsoft Office 365 version 12.4

Table 35. Plugin for Microsoft Office 365 version 12.1

NetVault Backup Plug-in for MySQL

- [Plug-in for MySQL version 12.2](#)
- [Plug-in for MySQL version 12.0](#)
- [Plug-in for MySQL version 11.4](#)
- [Plug-in for MySQL version 11.2](#)
- [Plug-in for MySQL version 11.1](#)
- [Plug-in for MySQL version 4.4](#)

Table 36. Plugin for MySQL version 12.2

Table 37. Plugin for MySQL version 12.0

Table 38. Plugin for MySQL version 11.4

Table 39. Plugin for MySQL version 11.2

Table 40. Plugin for MySQL version 11.1

Table 41. Plugin for MySQL version 4.4

NetVault Backup Plug-in for NDMP

For information on the Plug-in for NDMP and network-attached storage (NAS) devices supported by the plug-in, see NetVault Backup NAS and NDMP compatibility.

NetVault Backup Plug-in for Nutanix AHV

- [Plug-in for Nutanix AHV version 12.4](#)

Table 42. Plugin for Nutanix AHV version 12.4

NetVault Backup Plug-in for Oracle

NOTE: Unless noted otherwise, each supported Oracle version also includes NetVault Backup support for the corresponding Oracle Fail Safe software option.

- [Plug-in for Oracle version 12.3](#)
- [Plug-in for Oracle version 12.2](#)
- [Plug-in for Oracle version 11.3](#)
- [Plug-in for Oracle version 11.2](#)
- [Plug-in for Oracle version 10.0.5](#)
- [Plug-in for Oracle version 7.1](#)

Table 43. Plugin for Oracle version 12.3

Table 44. Plugin for Oracle version 12.2

Table 45. Plugin for Oracle version 11.3

Table 46. Plugin for Oracle version 11.2

Table 47. Plugin for Oracle version 10.0.5

Table 48. Plugin for Oracle version 7.1

NetVault Backup Plug-in for PostgreSQL

- [Plug-in for PostgreSQL version 12.3](#)
- [Plug-in for PostgreSQL version 11.4.5](#)
- [Plug-in for PostgreSQL version 11.1](#)
- [Plug-in for PostgreSQL version 3.2](#)

Table 49. Plugin for PostgreSQL version 12.3

Table 50. Plugin for PostgreSQL version 11.4.5

Table 51. Plugin for PostgreSQL version 11.1

Table 52. Plugin for PostgreSQL version 3.2

NetVault Backup Plug-in for SAP Adaptive Server Enterprise (ASE), formerly Plug-in for Sybase

- [Plug-in for SAP ASE version 11.4.5](#)
- [Plug-in for SAP ASE version 3.2](#)

Table 53. Plug-in for *SAP ASE* version 11.4.5

Table 54. Plug-in for *SAP ASE* version 3.2

NetVault Backup Plug-in for SAP HANA

- [Plug-in for SAP HANA 12.4](#)

Table 55. Plugin for *SAP HANA 12.4*

NetVault Backup Plug-in for SAP on Oracle

- **IMPORTANT:** The plug-in was certified for integration with SAP NetWeaver by the SAP integration scenario. BC-BRI 720. Certification was conducted with SAP on Oracle.
- [Plug-in for SAP on Oracle version 11.4.5](#)
- [Plug-in for SAP on Oracle version 5.0.4](#)

Table 56. Plugin for *SAP on Oracle* version 11.4.5

Table 57. Plugin for *SAP on Oracle* version 5.0.4

NetVault Backup Plug-in for SharePoint

- [Plug-in for SharePoint version 12.1](#)
- [Plug-in for SharePoint version 11.3](#)
- [Plug-in for SharePoint version 1.3](#)

Table 58. Plugin for *SharePoint* version 12.1

Table 59. Plugin for *SharePoint* version 11.3

Table 60. Plugin for *SharePoint* version 1.3

NetVault Backup Plug-in for SnapMirror to Tape

For information on the Plug-in for SnapMirror to Tape, see [NetVault Backup NAS and NDMP compatibility](#).

NetVault Backup Plug-in for SnapShot Manager

For information on the Plug-in for Snapshot Manager, see [NetVault Backup NAS and NDMP compatibility](#).

NetVault Backup Plug-in for SnapVault Manager

For information on the Plug-in for Snapshot Manager, see [NetVault Backup NAS and NDMP compatibility](#).

NetVault Backup Plug-in for SQL Server

i | **NOTE:** Unless noted otherwise, each supported SQL Server version includes all editions. For non-server versions of Windows, such as Windows 8.1 and Windows 10, only SQL Server Standard Edition is supported.

- [Plug-in for SQL Server version 12.2](#)
- [Plug-in for SQL Server version 12.0](#)
- [Plug-in for SQL Server version 11.4.5](#)
- [Plug-in for SQL Server version 11.2](#)
- [Plug-in for SQL Server version 11.0](#)
- [Plug-in for SQL Server version 10.0.6](#)

Table 61. Plug-in for SQL Server version 12.2

Table 62. Plugin for SQL Server version 12.0

Table 63. Plugin for SQL Server version 11.4.5

Table 64. Plugin for SQL Server version 11.2

Table 65. Plugin for SQL Server version 11.0

Table 66. Plugin for SQL Server version 10.0.6

NetVault Backup Plug-in for VaultShare (ACSLs)

- [Plug-in for VaultShare version 11.4.5](#)
- [Plug-in for VaultShare version 5.1](#)

Table 67. Plugin for VaultShare version 11.4.5

Table 68. Plugin for VaultShare version 5.1

NetVault Backup Plug-in for VMware

- i** **NOTE:** NetVault Backup supports the backup of virtual machines (VMs) from VMware or Hyper-V Servers using the respective Plug-in for VMware or Plug-in for Hyper-V. NetVault Backup does not test the use of either plug-in for use with kernel-based virtual machines (KVMs).

You can only install Plug-in for VMware version 2.7 and later on 64-bit operating systems because the 32-bit libraries are not supported by the Virtual Disk Development Kit (VDDK). This requirement applies to both Windows and Linux systems.

- [Plug-in for VMware version 12.3](#)
- [Plug-in for VMware version 12.2](#)
- [Plug-in for VMware version 12.1](#)
- [Plug-in for VMware version 12.0](#)
- [Plug-in for VMware version 11.4.5](#)
- [Plug-in for VMware version 11.4](#)
- [Plug-in for VMware version 11.3](#)
- [Plug-in for VMware version 11.2](#)
- [Plug-in for VMware version 11.1](#)
- [Plug-in for VMware version 10.5](#)
- [Plug-in for VMware version 10.0.5](#)

Table 69. Plugin for VMware version 12.3

Table 70. Plugin for VMware version 12.2

Table 71. Plugin for VMware version 12.1

Table 72. Plugin for VMware version 12.0

Table 73. Plugin for VMware version 11.4.5

Table 74. Plugin for VMware version 11.4

Table 75. Plugin for VMware version 11.3

Table 76. Plugin for VMware version 11.2

Table 77. Plugin for VMware version 11.1

Table 78. Plugin for VMware version 10.5

Table 79. Plugin for VMware version 10.0.5

Compatibility with Quest Rapid Data Access (RDA) and EMC Data Domain Boost (DD Boost)

The RDA and DD Boost client-side data-deduplication plug-ins are supported with most application-oriented NetVault Backup Plug-ins and products. The exceptions include plug-ins that are based on the network datamanagement protocol (NDMP), such as:

- NetVault Bare Metal Recovery Plug-in Offline Client (Linux-based VaultOS)
- NetVault Bare Metal Recovery for NetVault Backup Server
- Plug-in for NDMP
- Plug-in for SnapMirror to Tape
- Plug-in for Snapshot Manager
- Plug-in for SnapVault Manager

Because encryption affects deduplication and storage, Quest also recommends that you do not use RDA or DD Boost with the Plug-in for Advanced Encryption or Plug-in for Standard Encryption.

The following operating systems are supported for RDA and DD Boost with NetVault Backup. For detailed information, see [Table 4](#).

- HP-UX 11.31 (IA-64) — RDA requires NetVault Backup 12.2 or later.
- Linux x86 (32/64); pure 64-bit
- Solaris Intel — RDA requires NetVault Backup 11.0 or later and Solaris 10 Update 10 or later; not supported with DD Boost.
- Solaris SPARC — RDA requires NetVault Backup 11.0 or later and Solaris 10 Update 10 or later.
- Windows x86 (32/64); pure 64-bit

For more information, see the applicable section in the Quest NetVault Backup Supported VTLs, Libraries, Tape and Optical Drives document available at <https://support.quest.com/technical-documents>.

NetVault Bare Metal Recovery コンパチビリティ

- [NetVault Bare Metal Recovery \(BMR\) - サポートプラットフォーム](#)
- [NetVault Bare Metal Recovery - クライアントサポート](#)
- [NetVault Bare Metal Recovery – クロスプラグイン互換性](#)

NetVault Bare Metal Recovery (BMR) — サポートプラットフォーム

- [NetVault Bare Metal Recovery supported platforms](#)
- [NetVault Bare Metal Recovery: supported VM platforms for physical-to-virtual \(P2V\) restores](#)
- [NetVault Bare Metal Recovery: supported VM platforms for virtual-to-virtual restores](#)

Table 80. NetVault Bare Metal Recovery supported platforms

Table 81. NetVault Bare Metal Recovery: supported VM platforms for physical-to-virtual (P2V) restores

Table 82. NetVault Bare Metal Recovery: supported VM platforms for virtual-to-virtual restores

NetVault Bare Metal Recovery — クライアントサポート

- [NetVault Bare Metal Recovery — offline clients](#)
- [NetVault Bare Metal Recovery — online clients](#)
- [Plug-in Live Client for Linux — supported client OS](#)

Table 83. NetVault Bare Metal Recovery — offline clients

Table 84. NetVault Bare Metal Recovery — online clients

Table 85. Plug-in Live Client for Linux — supported client OS

NetVault Bare Metal Recovery — クロス プラグイン互換性

- [Cross-plug-in compatibility](#)

i **IMPORTANT:** For the Plug-in Server to function correctly, all its associated components must be the proper version (that is, version “X” of the Plug-in Server only works with its appropriate version of Plug-in Live Client and Plug-in Offline Client). The following table identifies which Plug-in Offline Client and Plug-in Live Client versions are compatible with which Plug-in Server versions.

Support for Plug-in Server and Plug-in Live Client or Plug-in Offline Client combinations of like versions are implied and not listed in this table.

Table 86. Cross-plug-in compatibility

NetVault SmartDisk サポートプラットフォーム

- [サポートインストール・プラットフォーム](#)
- [サポート NetVault Backup バージョン](#)
- [サポートファイル・システム記録域](#)

サポートインストール・プラットフォーム

Table 87. Supported installation platforms

サポート NetVault Backup バージョン

- i** **NOTE:** To determine NetVault Backup application plug-in compatibility with NetVault SmartDisk storage, see the applicable plug-in table to determine the supported NetVault Backup releases. An application plug-in can use NetVault SmartDisk for its data storage if the plug-in version and NetVault SmartDisk version are both supported on the version of NetVault Backup in use. There are no known plug-ins with NetVault SmartDisk imposed restrictions.

Table 88. Supported NetVault Backup versions

サポートファイル・システム記録域

Table 89. Supported local file systems

Table 90. Supported remote file systems

NetVault Backup NAS and NDMP コンパチビリティ

- [NetVault Backup Plug-in for NDMP](#)
- [NetVault Backup Plug-in for SnapMirror to Tape](#)
- [NetVault Backup Plug-in for SnapShot Manager](#)
- [NetVault Backup Plug-in for SnapVault Manager](#)

NetVault Backup Plug-in for NDMP

- [Plug-in for NDMP version 12.2](#)
- [Plug-in for NDMP version 11.4.5](#)
- [Plug-in for NDMP version 11.4](#)
- [Plug-in for NDMP version 11.1](#)
- [Plug-in for NDMP version 10.0.5](#)

Table 91. Plug-in *for* NDMP version 12.2

Table 92. Plug-in *for* NDMP version 11.4.5

Table 93. Plug-in *for* NDMP version 11.4

Table 94. Plug-in *for* NDMP version 11.1

Table 95. Plug-in *for* NDMP version 10.0.5

Table 96. Plug-in for NDMP – NAS supported for Dell Fluid File system (FluidFS)

Table 97. Plug-in for NDMP – NAS support for Dell Compellent zNAS

Table 98. Plug-in for NDMP – NAS support for EMC

Table 99. Plug-in *for* NDMP – NAS support for Fujitsu NR1000

Table 100. Plug-in *for* NDMP – NAS support for Hitachi BlueArc

Table 101. Plug-in *for* NDMP – NAS support for Huawei OceanStor Storage Systems

Table 102. Plug-in *for* NDMP – NAS support for IBM N Series

Table 103. **Plug-in for NDMP – NAS support for Mirapoint Messaging Operating System (MOS)**

Table 104. **Plug-in for NDMP – NAS support for NetApp**

Table 105. **Plug-in for NDMP – NAS support for Oracle**

Explanation of EOM Errors

If unexpected End of Media (EOM) issues are encountered while spanning media, add the **Test On Sync=FALSE** value to the `ndmpversions.cfg` file.

```
Example for ONStor Filers:  
[ONStor-V4:Mover Server]  
Tape Postfix=h  
Allow nonNdmp Transfers=true  
Backup window = true  
Test On Sync=FALSE
```

NetVault Backup Plug-in for SnapMirror to Tape

- [Plug-in for SnapMirror to Tape version 12.2](#)
- [Plug-in for SnapMirror to Tape version 11.4.5](#)
- [Plug-in for SnapMirror to Tape version 11.1](#)
- [Plug-in for SnapMirror to Tape version 10.0.5](#)

Table 106. **Plug-in for SnapMirror to Tape version 12.2**

Table 107. **Plug-in for SnapMirror to Tape version 11.4.5**

Table 108. **Plug-in for SnapMirror to Tape version 11.1**

Table 109. **Plug-in for SnapMirror to Tape version 10.0.5**

NetVault Backup Plug-in for SnapShot Manager

- [Plug-in for SnapShot Manager version 11.4.5](#)
- [Plug-in for SnapShot Manager version 3.0](#)

Table 110. **Plug-in for SnapShot Manager version 11.4.5**

Table 111. **Plug-in for SnapShot Manager version 3.0**

NetVault Backup Plug-in for SnapVault Manager

- [Plug-in for SnapVault Manager version 11.4.5](#)
- [Plug-in for SnapVault Manager version 10.0.1](#)

Table 112. **Plug-in for SnapVault Manager version 11.4.5**

Table 113. **Plug-in for SnapVault Manager version 10.0.1**

Quest へのお問い合わせ

営業窓口またはその他のお問い合わせについては www.quest.com を参照してください。

テクニカルサポートのリソース

テクニカルサポートは、有効な保守契約と試用版を保有している Quest のお客様を対象としています。 <https://support.quest.com/ja-jp> から Quest サポートポータルにアクセスできます。

サポートポータルには、問題を自主的にすばやく解決するために使用できるセルフヘルプツールがあり、24 時間 365 日ご利用いただけます。サポートポータルでは次のことを行うことができます。

- ・ サービスリクエストの送信と管理
- ・ サポート技術情報記事の参照
- ・ 製品通知へのサインアップ
- ・ ソフトウェアと技術マニュアルのダウンロード
- ・ ハウツービデオの表示
- ・ コミュニティディスカッションへの参加
- ・ サポートエンジニアとのオンラインチャット
- ・ 製品のサポートサービスの表示