# How to modernize your web performance monitoring strategy

#### Consumers are demanding access:



To more services



From more devices



From any location

# The world is changing faster than ever before.





AJAX was made popular in 2005 by Google, with Google Suggest. Google Suggest uses AJAX to create a very dynamic web interface: when you start typing in Google's search box, JavaScript sends the letters off to a server and the server returns a list of suggestions.

# It's all about performance!



### Or is it? Functionality matters too!



Mobile internet users encountering at least one problem while browsing within the last 12 months.



Users encountering a website that crashed, froze, or received an error.



Users encountering a website that didn't function as expected.



On average there are over a dozen coding errors — and other functional glitches — per page on Fortune 100 websites!

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	<ul> <li>Parasoft, "How dysfunctional are the Fortune 100 websites?"</li> </ul>	<ul> <li>KISSmetrics, "How loading time affects your bottomline"</li> </ul>	1

#### What you really want







A multi-pronged approach provides maximum visibility



- Actual page load time as experienced by end users (including DNS, 3rd party, CDN, etc.)
- JavaScript errors



- Network
- Hit times for page elements (e.g. .css, .jpg, .gif)
- API time for REST Web Service calls (calls to origin only)
- Actual back-end time



• Runtime architecture discovery and mapping



## Four ways to modernize APM:

Capture functional issues and establish context

Isolate problems to specific individual page elements



Capture and troubleshoot JavaScript errors

Look for detailed insight into page load times

# The Dell Foglight solution:



Breaks down response times for specific page elements



Replays user activity for contextual forensics



Captures JavaScript errors and browser events



Reports accurate page load times with details incl. DNS lookup, cache access, SSL handshake etc.



Analyzes extensive performance and content data



#### Read the White Paper DellSoftware.com/Modern-APM



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