QUEST SOFTWARE®
Simplicity At Work™

ChangeBase Professional Web-Based Training (WBT) Course Outline

Description:

The ChangeBase Professional Web-Based Training (WBT) course is designed to provide students with the essential information needed to install, configure and operate the following ChangeBase modules:

- Convert-IT for repackaging and loading applications into ChangeBase
- Testing and Remediation using ChangeBase for both platform and virtualization
- V-Ready for batch virtualization
- Office integration compatibility
- Windows Updates and Patches
- Writing custom checks

The course is completed through web-based learning sessions that are hosted on the Quest Training Services site. The sessions include lab exercises, simulations and demonstrations. The course contains approximately 4-hours of training material though actual length may vary depending on each student's progression rate through the self-paced sessions.

Audience:

This course is designed for ChangeBase administrators as well as IT professionals responsible for the installation, configuration and management of the ChangeBase solution.

Pre-requisites:

- It is strongly recommended for students to have at least one year of experience with MSI and application packaging.

Objectives:

This course builds the skills and knowledge required for students to perform the following tasks:

- Install and configure ChangeBase within their own environment
- Load report groups
- Import applications
- Fix applications
- Virtualize applications
- Troubleshoot

Course Topics – Next Page

Module 1: Introduction	**Module 8: Top 5 Window 7 Issues**
• Slide-deck providing an overview of the technology	• CA • Help • Hard-code • UAC • CPL
Module 2: Installation	**Module 9: Fixing Applications**
• Prerequisites • SQL Express install • ChangeBase install • Online and offline licensing	• Detail on running automated fixes
Module 3: Basic Configuration	**Module 10: Advanced Configuration**
• Database setup • General options • Important files and folders	• Views • Security • Platforms • Report costs • Addins
Module 4: Loading Report Groups	**Module 11: Troubleshooting Part 1**

• Online and offline loading
• Report group troubleshooting
	• Installation
	   o License
	   o Proxy
	   o SQL

Module 5: Importing Packages Part 1	**Module 12: Troubleshooting Part 2**
• MSI/MST/SFT etc.	• Importing • Assessing • Fixing
Module 6: Importing Packages Part 2	**Module 13: Virtualizing Applications**
• EXE/BAT/VBS • Troubleshooting	• MSI to virtual format conversion • Troubleshooting
Module 7: Assessing Applications and Viewing Results	**Module 14: Writing Custom Plugins**
• RAG • HTML • Reports • CSV export • Readme reports	

Format:

Students complete this course through web-based learning sessions that are hosted on the Quest Training Services site. The sessions include lab exercises, simulations, and demonstrations. This course is self-paced and includes approximately 4 hours of training material.

For additional information, contact your Account Manager
Or, e-mail training@quest.com

* Specific terms and conditions apply.