

# Chromebook Management with the KACE Systems Management Appliance

Integrate Chromebook inventory with your asset management workflows

Adoption of Chromebooks, especially in the education market, is accelerating; in fact, Chromebook sales have now surpassed 51 percent in the U.S. K-12 market nationwide.<sup>1</sup> However, administration of Chromebooks is difficult due to several factors, including:

- Inability of existing systems management solutions to manage Chromebooks
- Inability to integrate Chromebooks into existing asset lifecycle management and service desk workflows, forcing use of manual processes and multiple consoles
- Inefficient management of Chromebooks, which wastes resources and time

## CHROMEBOOK MANAGEMENT FROM THE KACE SYSTEMS MANAGEMENT APPLIANCE

The KACE Systems Management Appliance (SMA) provides an effective

solution to this problem by becoming the first comprehensive systems management solution to inventory Chromebooks. The inventory information is integrated with the SMA's asset management workflows and processes, enabling you to use the KACE SMA as your day-to-day console for Chromebook management. The KACE SMA:

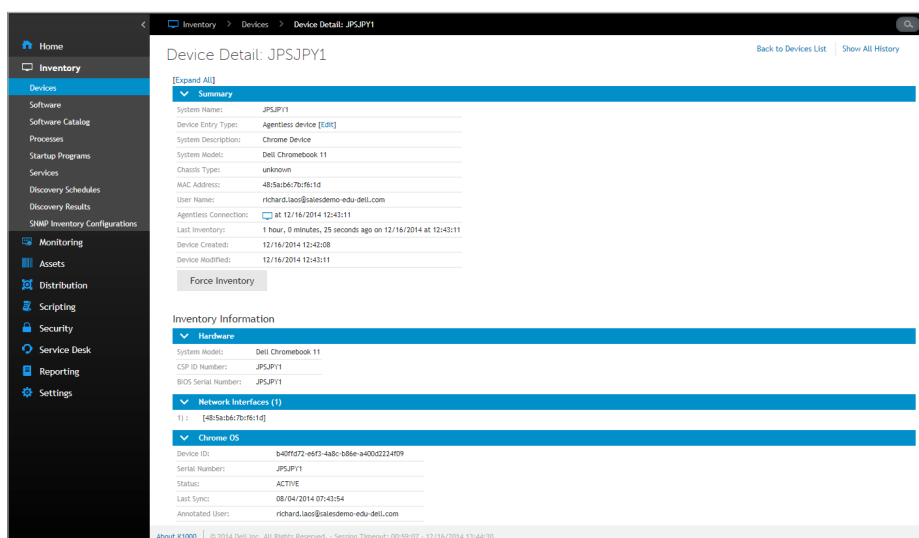
- Extracts all data made available by Google for Chromebooks and incorporates it into its asset inventory
- Integrates Chromebook inventory information with the KACE SMA's asset management, reporting and service desk functionality
- Provides mobile functionality through integration with the KACE GO Mobile App — administrators can receive alerts and handle service tickets related to Chromebooks from their iOS and Android devices

“Without the KACE appliance [in our environment], we would have had to hire two or three more people.”

*Michael Williams, Director of IT, Dexter Southfield*

## BENEFITS:

- Use a single console for day-to-day management of your entire environment
- Improve service desk efficiency with Chromebook inventory integrated into ticketing and alerts
- Make compliance and reporting easier with a single asset management solution for your entire connected environment



Integrate inventory of your Chromebooks into your asset management and help desk processes and workflows with the KACE Systems Management Appliance.

## KACE SYSTEMS MANAGEMENT APPLIANCE

Chromebook inventory and management is part of the KACE Systems Management Appliance's comprehensive asset management for servers, PCs, Macs, Chromebooks, smartphones, tablets, printers, networking gear and other connected non-computing devices. The KACE SMA can fulfill all of your organization's systems management needs, from initial deployment to ongoing management and retirement.

### Comprehensive functionality\*

Available on premises as either a physical or a virtual appliance, or as a service via a hosted, cloud-delivered virtual appliance,\*\* the KACE SMA's capabilities include the following:

- Device discovery and inventory of all hardware and software network wide, including computers, servers, Chromebooks, and connected non-computing devices
- Patch management for automated vulnerability analysis and delivery of patches
- Asset management for comprehensive asset tracking and compliance reporting, including detailed software inventory and software license management
- Software distribution to ensure all your systems are up to date
- System configuration and policy enforcement

- Service desk and end user portal tightly integrated with KACE SMA's other capabilities and workflows, and with the KACE GO Mobile App
- Detailed and customizable reporting and alerts

### Easy to deploy and fast time to value

Unlike traditional software approaches that can require complex and time-consuming implementation and maintenance, the KACE SMA is based on an extremely flexible and intelligent appliance architecture that enables the solution to be both quickly deployed and continually self-maintained. The KACE SMA is typically installed within a few days and delivers a return on your investment within a few months.

### ABOUT QUEST®

Quest helps our customers reduce tedious administration tasks so they can focus on the innovation necessary for their businesses to grow. Quest solutions are scalable, affordable and simple-to-use, and they deliver unmatched efficiency and productivity. Combined with Quest's invitation to the global community to be a part of its innovation, as well as our firm commitment to ensuring customer satisfaction, Quest will continue to accelerate the delivery of the most comprehensive solutions for Azure cloud management, SaaS, security, workforce mobility and data-driven insight.

### SYSTEM REQUIREMENTS

For a complete list of system requirements, visit: [quest.com/products/kace-k1000-systems-management-appliance](http://quest.com/products/kace-k1000-systems-management-appliance).

\*Not all functionality is available on all platforms. Please check with your local representative.  
\*\*KACE as a Service is not available in all regions. Please check with your local representative.  
1 USA Today, "Apple loses more ground to Google's Chromebook in education market," January 2016.