

Ukrainian investment company ensures compliance while slashing IT workload

Dragon Capital proves regulatory compliance and streamlines security investigations with real-time change auditing from Quest

Quest™

CUSTOMER PROFILE

Dragon Capital

Company	Dragon Capital
Industry	Investment
Country	Ukraine
Employees	300
Website	dragon-capital.com

BUSINESS NEED

To move to a risk-oriented information management model and ensure regulatory compliance, Dragon Capital needed better visibility into user access rights changes in real time. The company also wanted to reduce IT workload by streamlining security investigations of critical changes, such as modifications of system configuration or user access rights.

SOLUTION


With Change Auditor, Dragon Capital is able to audit changes to user access permissions and easily meet its compliance requirements. The solution issues alerts about critical changes in real time and enables the IS team to investigate and resolve incidents in minutes rather than hours or days.

BENEFITS

- Moves the company to a risk-oriented information management model
- Slashes time to investigate and resolve incidents from hours or days to just minutes
- Saves the IS department 10 percent of its budget
- Ensures regulatory compliance and follows industry best practices

SOLUTIONS AT A GLANCE

- Microsoft Platform Management



“We are able to audit user access changes in almost all of the company’s information systems in real time, allowing us to move to a risk-oriented management model and providing us with an acceptable level of confidentiality, consistency and availability of information.”

*Dmytro Pasechnik, Head of Information Security,
Dragon Capital*

As one of Ukraine's leading investment companies, Dragon Capital offers a range of services — such as equity and fixed income sales, trading and research, investment banking, and asset management — to institutional, corporate and private clients. Established in 2000, the company has been minority-owned by Goldman Sachs since 2007. To prove its compliance with Ukrainian IT security regulations and reduce the time and effort required for security investigations, the company turned to Quest for effective change auditing across its IT infrastructure.

NATIVE TOOLS LACK REAL-TIME CHANGE AUDITING

Using only native tools, change auditing is cumbersome, time consuming and, in some cases, impossible. Because there's no central console, you've got to repeat the process for each server, and you end up with a huge volume of cryptic data with no context.

This was exactly the problem facing Dragon Capital, which has a Microsoft-based environment that includes Active Directory (AD), Exchange and Windows file servers. With only the native tools to work with, the bank's information security (IS) department was struggling to provision and manage user access rights. In addition, investigating a single security incident related to a configuration or permissions change could take hours or even days — time that Dragon Capital's dynamically developing business could not afford.

A FASTER AND SIMPLER APPROACH WAS NEEDED

The company knew that effective change auditing across AD, Exchange and Windows file servers would facilitate regulatory compliance while reducing IS workload associated with provisioning and security investigations. At the top of its wish list was a solution that was easy and quick to implement, simple to use, and cost effective. Therefore, Dragon Capital decided against security information and event management

systems, which include features such as advanced logging that the company did not need.

With the help of its trusted IT partners, BAKOTECH Ukraine and Softline International, Dragon Capital discovered a better option: Change Auditor from Quest. Change Auditor proactively tracks, reports and alerts on vital configuration changes to AD, Exchange servers and Windows file servers, as well as a broad range of other systems, in real time. It can even prevent changes to the most critical objects — for example, ensuring that critical Group Policy Object settings are not modified and preventing anyone but the mailbox owner from accessing a sensitive or critical mailbox. Compliance reporting is easy, and a central console eliminates the complexity of having multiple audit solutions.

Dragon Capital and its partners were impressed with Change Auditor's functionality and value, and BAKOTECH quickly deployed the solution for Dragon Capital.

EASY COMPLIANCE WITH EXTERNAL REGULATIONS AND INTERNAL POLICIES

With Change Auditor in place, Dragon Capital can now meet its compliance requirements quickly and easily. Change Auditor generates the reports needed to demonstrate regulatory compliance and notifies security officers about changes that do not comply with internal policies or external regulations. "We are able to audit user access changes in almost all of the company's

“Implementation of Change Auditor enabled us to cut the time spent investigating information security incidents related to unauthorized access to data located in our corporate information systems in half.”

*Dmytro Pasechnik
Head of Information Security
Dragon Capital*

PRODUCTS & SERVICES

SOFTWARE

[Change Auditor for Active Directory](#)

[Change Auditor for Exchange](#)

[Change Auditor for Windows File Server](#)

information systems in real time, allowing us to move to a risk-oriented information management model and providing us with an acceptable level of confidentiality, consistency and availability of information,” says Dmytro Pasechnik, head of information security at Dragon Capital.

QUICK INCIDENT INVESTIGATION SAVES VALUABLE IT TIME

Change Auditor also streamlines the detection and investigation of security incidents. It enables staff to view change events from across the Windows environment during a given period of time in chronological order, with highlighting and filtering capabilities for easy forensic analysis of events and trends. It even provides one-click access to information about related events, such as what other changes came from the user or workstation being investigated.

“Implementation of Change Auditor enabled us to cut the time spent investigating information security incidents related to unauthorized access to data located in our corporate information systems in half,” notes Pasechnik. “Change Auditor allowed us to save about 10 percent of the IS department budget based only on the time allocated to security investigations.”

ABOUT QUEST

Quest helps our customers reduce tedious administration tasks so they can focus on the innovation necessary for their businesses to grow. Quest® solutions are scalable, affordable and simple-to-use, and they deliver unmatched efficiency and productivity. Combined with Quest’s invitation to the global community to be a part of its innovation, as well as our firm commitment to ensuring customer satisfaction, Quest will continue to accelerate the delivery of the most comprehensive solutions for Azure cloud management, SaaS, security, workforce mobility and data-driven insight.



[View more case studies at Quest.com/Customer-Stories](https://quest.com/Customer-Stories)