



# Endpoint Systems Management

Any point management for your entire network environment

IT environments are becoming increasingly more diverse and complex, and consequently harder for you to manage. Mobility, along with more and more “smart” devices (i.e., the Internet of Things) has led to a significant increase in the number and types of devices that are connected to corporate networks — devices that you must inventory, manage and secure. The scope of this challenge becomes more evident when you consider the number of platforms you have to manage, including Windows, Windows Server, Mac OS X, Linux, UNIX, iOS and Android. This often taxes already constrained resources and leaves you in a no-win situation — bogged down in tactical, reactive problem solving, while simultaneously being held

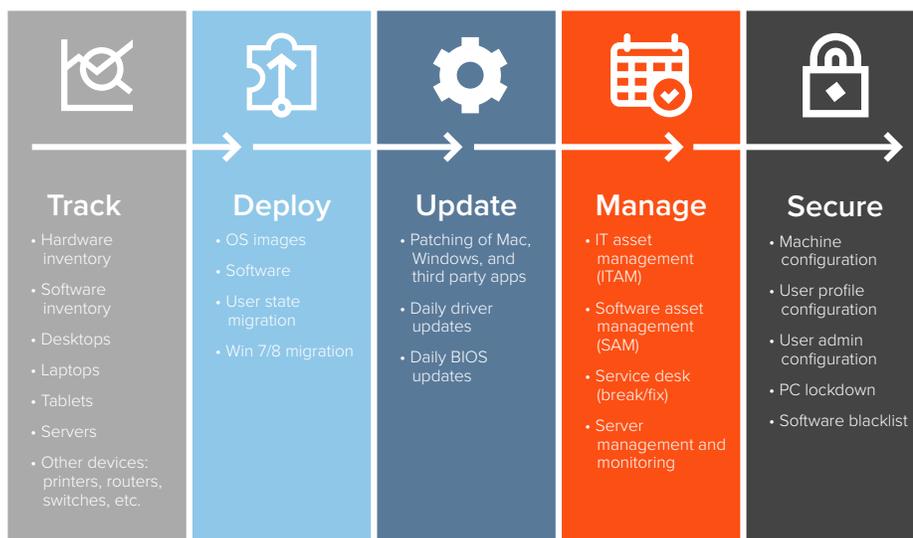
accountable for delivering on strategic technology initiatives.

Quest endpoint systems management (ESM) products provide a comprehensive and easy-to-use family of solutions that fulfill your systems management needs, regardless of your organization’s size. Quest ESM solutions manage, maintain and secure your entire IT infrastructure — servers, Windows PCs, Macs, Chromebooks, mobile devices and connected non-computing devices, such as printers, IP telephony and routers, in preparation for the Internet of Things. Quest ESM solutions help your IT department keep evolving workforces productive, protect company assets and move out of reactive mode into a strategic support role for your business.

Quest’s holistic end-to-end systems management approach is a proven solution with robust features, simple deployment, and a fast time-to-value.

## BENEFITS:

- Comprehensive systems management for PC, tablet, server, mobile devices and connected non-computing devices
- Enterprise-class capabilities with a midmarket price point and an efficient implementation model
- Preconfigured appliances, robust features, simple integrations with other software, fast deployment and rapid time to value



Quest endpoint systems management solutions secure, manage and maintain the critical clients, servers, and mobile and connected non-computing devices of mid-sized and larger organizations.

Quest's comprehensive endpoint systems management products manage, maintain and secure critical clients and servers, as well as mobile and connected non-computing devices. With a flexible suite of products and services, Quest ESM prepares companies to meet emerging systems management requirements, regardless of how new technologies evolve.

## KACE SYSTEMS MANAGEMENT APPLIANCES

KACE appliances are the core of Quest's endpoint systems management products, and provide comprehensive, easy-to-use and affordable systems management for Windows PCs, Mac PCs, Chromebooks, servers, virtual machines, tablets and smartphones across Windows, Mac, Linux, Chromebook OS, iOS and Android platforms.\*

- The KACE Systems Management Appliance (KACE SMA) is the comprehensive appliance-architected solution that fulfills all of your device management needs, regardless of your organization's size. The SMA ensures optimized end-user support. Its capabilities include IT asset management, software license management, server monitoring, software distribution, patch management, endpoint security vulnerability detection/remediation, reporting and service desk for Windows, Linux, UNIX and Chromebook operating systems and nearly all network-connected devices via a unified console.\*\*
- The KACE Systems Deployment Appliance (KACE SDA) is an all-in-one appliance-architected solution that fulfills your organization's device deployment and imaging needs for Windows and Mac-based devices, including Windows tablets. KACE SDA capabilities include inventory assessment, bare metal OS and application provisioning, multicast

deployment, user state and OS migration and system recovery. The KACE SDA delivers the necessary performance, reliability and visibility between the appliance and all of the devices you deploy.

## MOBILE DEVICE MANAGEMENT

While some IT admins think of smartphones, tablets and other mobile devices as another category of endpoints, Mobile Device Management often involves unique considerations that don't always come with traditional devices. First, the sheer volume of mobile devices brings more complexity to the enterprise. Plus each device can be an entry point for security threats. True Mobile Device Management makes it easier to manage and secure mobile devices, ensuring that end-user productivity continues to grow without IT productivity plummeting.

KACE Cloud Mobile Device Manager, our Mobile Device Management solution, extends endpoint management all the way to mobile devices like smartphones and tablets – even if employees personally own them. Enroll, take inventory, configure and secure mobile devices just like traditional devices. Support innovations like VoIP communication, cloud storage apps, workplace flexibility and essential company software applications.

## ENTERPRISE MOBILITY MANAGEMENT

Quest Enterprise Mobility Management (EMM) is a comprehensive mobile enablement solution flexible enough to support your mobility strategy—whether focused on corporate devices, BYOD or a mixture. Built from industry-leading technology, EMM provides a unified solution that can secure and manage mobile devices, laptops and desktops, as well create and manage

secure workspaces on user-owned devices. EMM is integrated with the KACE SMA and provides it with detailed inventory of all managed devices and secure workspaces.

## DESKTOP AUTHORITY MANAGEMENT SUITE

The Desktop Authority Management Suite complements KACE appliances by offering user environment customization capabilities. IT organizations can configure the user environment across Windows devices, applications and identities, providing users consistent, customized workspaces.

- Simplifies security by customizing the environment at first login, configuring firewall and browser security settings and controlling access to external devices for physical, virtual and published Windows environments.
- Ensures applications remain available and ready by configuring shortcuts, customizing settings, maintaining access to network resources and providing needed administrative privileges.
- Shapes the user environment to the user identity, instantly configuring drives, printers, folders, shortcuts, Outlook profiles, administrative privileges and more.

## ABOUT QUEST

At Quest, our purpose is to solve complex problems with simple solutions. We accomplish this with a philosophy focused on great products, great service and an overall goal of being simple to do business with. Our vision is to deliver technology that eliminates the need to choose between efficiency and effectiveness, which means you and your organization can spend less time on IT administration and more time on business innovation.

For more information  
[www.quest.com/kace](http://www.quest.com/kace)

\* Management of mobile devices on iOS and Android platforms is through integration with the Quest Enterprise Mobility Management solution.

\*\* Not all functionality is available on all platforms. Please check with your local representative.