



## KACE as a Service

Comprehensive, cloud-based systems management

Today, growing your business usually means embracing initiatives like BYOD and the cloud — all of which bring a range of new devices and applications into the IT ecosystem. Visibility is critical: IT administrators need to know exactly what's on the network in order to maintain security, ensure availability and optimize license usage. But they can't afford to tie up their teams with never-ending manual systems management tasks.

The KACE Systems Management Appliance enables growing organizations to easily manage, secure and service all their network-connected devices — including servers, PCs, Macs, Chromebooks, smartphones, tablets and non-computing devices. KACE as a Service (KaaS) delivers the same comprehensive endpoint management capabilities from the cloud, enhancing business agility while giving resource-constrained IT organizations more time to innovate.

KaaS delivers automated discovery to ensure complete hardware and software inventory, automated patching to improve security, and remote administration tools to reduce IT costs and improve user satisfaction. An intuitive user self-service portal and detailed reporting and alerts further streamline systems management and endpoint protection across the enterprise.

### **PROTECT YOUR DATA ON A DEDICATED VIRTUAL APPLIANCE**

KaaS is hosted in a secure, high-availability data center. Your organization receives its own dedicated virtual appliance instance, so your data is not mingled with data from other organizations, and no other organization can operate on your appliance. This approach provides the security you need while making it easier to comply with data protection regulations.

### **SIMPLIFY SYSTEMS MANAGEMENT PURCHASING AND MAINTENANCE**

Unlike traditional systems management solutions, KaaS does not require large, upfront capital costs. You pay for the use of the appliance per managed device as an operating expense over the term of your contract. There is also no need to allocate data center resources to a physical or virtual appliance. Quest handles the hosting; all you need is a secure tunnel to the virtual appliance to take full advantage of the KACE Systems Management Appliance features.

### **EASILY MANAGE YOUR DISTRIBUTED ENVIRONMENT**

KaaS is ideal for distributed environments, offering:

- Remote replication and alternate download locations
- Easy-to-use configuration options for scheduling replication at remote sites
- Bandwidth throttling and checkpoint restart to minimize network impact
- Dynamic policy groups that automatically organize and target systems at remote sites

KACE as a Service enables growing organizations to easily manage, secure and service all their network-connected devices — from the cloud.

### **BENEFITS:**

- Easily manage, secure and service all your network-connected devices from the cloud
- Automatically discover and inventory all hardware and software across the enterprise
- Improve IT efficiency with remote application deployment, site replication and issue resolution
- Enhance security with automated patching of applications and operating systems
- Reduce infrastructure costs by avoiding hardware purchases and drain on data center resources
- Manage the budget for systems management through operating expenses instead of capitalized expenses

## SYSTEM REQUIREMENTS

<https://www.quest.com/products/kace-systems-management-appliance/>

## FEATURES

### Integrated Remote Desktop —

Enable the admin to take control of their registered endpoints to help the IT team diagnose issues via remote troubleshooting. Our integration with SplashTop Remote Desktop allows you to remotely access your registered endpoints to help troubleshoot and solve issues. This is an optional add-on.

### Chromebook management —

Improve service desk efficiency with comprehensive hardware and operating system inventory management, as well as asset lifecycle management.

### Server management and monitoring —

Provide more consistent availability of business-critical applications with comprehensive server monitoring and management.

### Patch management and endpoint security —

Gain peace of mind with robust endpoint security, including automated patch management and deployment, as well as on-demand Windows patch scheduling and vulnerability management tools. The Security Dashboard lets you readily understand the patching state of each of the devices in your asset management system, including Windows 11 devices. The Patch Schedule Wizard enables you to create patch schedules and view easy-to-understand patching results.

### Accurate inventory —

Streamline management and compliance with automated discovery and inventory of all hardware and software network-wide.

### License compliance and optimization —

Save money while ensuring vendor compliance by accurately tracking and managing software assets.

**Remote administration** — Slash travel costs and improve IT asset management with remote application installation, troubleshooting and site replication.

**Comprehensive patching** — Easily schedule, automatically deliver and conveniently track software patches.

### Integrated server monitoring —

Streamline workflows with server log monitoring that is integrated with asset management, reporting and help desk.

**Integrated help desk** — Provide your help desk with granular SLA controls that are integrated with asset management workflows, the user self-service portal and the KACE Go Mobile App.

**Better endpoint security** — Identify, assess and lock down security vulnerabilities on all endpoints.

**Policy enforcement** — Ensure consistent endpoint configuration with predefined and custom policies.

**Comprehensive reporting** — Save time with out-of-the-box and custom reports for compliance and other purposes.

**User alerts** — Reduce help desk burden by broadcasting alerts to notify users about important events, such as email interruptions.

### Management of multiple domains —

Easily manage multiple domains in decentralized IT environments.

**System alerts** — Receive administrative alerts on a variety of computer and network attributes for easy exception-based endpoint management.

### Access to the leading IT

**community** — Establish deployment best practices with an exclusive feed from our ITNinja.com community (formerly AppDeploy.com).

### Flexible deployment options —

Choose to deploy the KACE Systems Management Appliance as a physical or virtual appliance if you prefer an on-premises solution.

### Simple and secure administration —

Administer from any desktop or mobile

device with a supported web browser. Additional benefits include:

- Comprehensive search across the entire KACE database
- Authentication, permissions and administrative rights management
- Real-time LDAP and Active Directory integration
- Wake on LAN capabilities for after-hours maintenance
- One-click appliance software upgrades
- Auditing and tracking of key administrative activities by time and owner

## ABOUT QUEST

At Quest, our purpose is to solve complex problems with simple solutions. We accomplish this with a philosophy focused on great products, great service and an overall goal of being simple to do business with. Our vision is to deliver technology that eliminates the need to choose between efficiency and effectiveness, which means you and your organization can spend less time on IT administration and more time on business innovation.

\*Cannot be running in Server Core mode.