

# On Demand Migration Exchange

Quest®

## Keep your users communicating throughout your tenant-to-tenant migration.

Email is a vital part of communication in your workplace. Ensure that users never lose access to their email data by migrating it to their new mailbox with On Demand Migration (ODM). Preserve data stored in shared mailboxes, resource mailboxes and public folders, and migrate legacy archived data to meet compliance needs. From a single portal, you can:

- Migrate multiple mailboxes simultaneously, including data such as email, calendar, contacts, tasks and notes.
- Manage mail forwarding and migrate mailbox settings such as permissions, rules and autoreply.
- Reconfigure Outlook to connect users to their new mailbox.

## Features

### Choose the Data to Migrate

Configure each migration task to only include the content that meets your project's needs, whether you want to migrate all content as-is or whether you need more granularity. Choose to only migrate certain folders, apply date filters and choose whether to include recoverable items. Decide whether to include the Archive mailbox and choose to migrate content to the Primary mailbox or to the Online Archive in the target. You can even choose to migrate contents to a specific folder in the target mailbox.

### Provision Target Accounts and Mailboxes

Match to existing target accounts or use ODM to migrate accounts to the target tenant. During the mail migration, ODM can assign available Exchange Online licenses to provision user mailboxes and will automatically provision shared and resource mailboxes. Online Archives will be automatically enabled if you select the archive as the migration destination.

### Manage and Migrate Mailbox Settings

Ensure that migrating users always receive email in their active mailbox by having ODM automatically enable mailbox forwarding throughout the Exchange migration. Choose whether to migrate Inbox rules, permissions, delegation and autoreply settings.

## Phased Migration Support

When ODM migrates content from source to target, it does not disable the source mailbox. You can perform phased migrations and can run incremental migrations to pre-stage data before running your final migration. ODM copies permissions and delegation even for mailboxes that are not migrated together.

## Outlook and Teams Meeting Reconfiguration

Deploy the ODM Desktop Update Agent (DUA) to help users update their Outlook profiles and other Office applications to connect to their target account after their Exchange migration is complete. Run Meeting Link Migration to reconfigure Teams meeting links in the new tenant so organizers can host migrated meetings.

## Public Folders

In addition to migrating mailboxes, ODM also migrates public folder data including appointments, contacts, journal, mail and more. Choose whether to migrate just the root structure or include all subfolders, whether to include content and whether to migrate permissions for mail-enabled public folders.

## Detailed logging

During the migration event, you can view detailed event logs in the dashboard to monitor migration status and review any warnings or errors, and you can choose to receive notification emails each time a task completes. ODM also provides Audit logs to help identify who performed migrations and when licenses were consumed.

## Risk Reduction

Reduce the risk of unauthorized access by assigning RBAC policies to ODM users based on job functions, ranging from read-only access to full project administrator access.

## About Quest

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Microsoft 365 migration and management, and cybersecurity resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.