

# On Demand Migration: Teams

Quest®

## **Migrating Microsoft Teams, Microsoft 365 groups & chats**

A tenant-to-tenant Teams migration is extraordinarily complicated. Why? Because this widely adopted communication and collaboration platform isn't a just single, standalone application. Teams serves as the front end to many other Microsoft 365 (M365) components, including SharePoint, Exchange, and OneDrive. That's why it's essential that you have a solution to help you manage your tenant-to-tenant Teams migration securely, accurately, and efficiently.

Quest On Demand Migration (ODM) is a solution for tenant-to-tenant Teams migration that will maintain continued collaboration, and retain valuable data stored in Teams channels, conversations, and documents. ODM also allows you to automate migrations, so they scale up during non-business hours and weekends when throttling rules are typically more relaxed. Conversely, you can scale the migration back down during business hours to reduce the load on the tenants.

ODM also helps you preserve continued collaboration. Because Teams is the hub of communication and collaboration in Microsoft 365, it's important to ensure that end users never lose valuable data stored in Teams channels, conversations, and documents during your Microsoft 365 tenant-to-tenant migration.

## **Features**

### **Pre-migration reporting**

A tenant-to-tenant migration cannot start without first knowing what is on the source tenant. Due to the interconnectivity with SharePoint, OneDrive, and Exchange, gaining detailed insights into Microsoft Teams can feel like a near impossible task. It begins with an overview of your Teams, Channels, and Groups, along with the various attributes, settings, and content on the source. On Demand Migration also collects various statistics from your source tenant to help with migration planning.

### **Provisioning Teams and mapping**

On Demand Migration for Teams allows for the provisioning of Microsoft Teams in advance to the migration on the target tenant. Once completed, this activity will allow for the mapping of Teams. Mapping can be utilized when a Microsoft Team is renamed from the source to the target to avoid any naming conflicts (e.g. two Teams sharing the name "Human Resources").

### **Migrating channel conversations and files**

Channels are usually built around a topic within a Microsoft team. Channel members can hold conversations and work on files together within a channel. Teams' users typically want to continue a conversation from where they left off and be able to read the conversation thread and access any files referenced in the conversation. Thus, it is important to migrate all the channel conversations and files to continue the collaboration with as little interruption as possible.

### **Migration of other Teams content**

While the focus is usually set on the migration of Teams and their channels, along with the conversations and files within, other types of content within a team are just as important.

On Demand Migration for Teams allows for the migration to include custom SharePoint structures and content, which may have been added to the Teams associated and underlying SharePoint Site. For Planner, the migration includes the individual Planner buckets, associated tasks, comments and of course the corresponding Planner tab in Teams. The associated M365 Group can be provisioned, settings and memberships copied from the source and applied to the target, and the migration of the associated mailbox is included as part of the Microsoft Teams migration.

### **Migration of file versions**

Many migration solutions only migrate the last version of a file, leaving an end user unable to review previous versions of files or change histories. This lack of version migration

can become a significant problem for organizations that are required to maintain versions for business or compliance reasons.

ODM for Teams can support migrating only the last version(s) of your documents when the requirement is to migrate as fast as possible and only the last version is needed. However, ODM also supports the migration of versions either as a subset of versions, or all versions. Although the migration will take longer to run because of the potential significant increase in content, the migration will also meet stringent business and/or regulatory requirements many organizations require.

### **Migration and archiving of 1:1 chats**

The migration of 1:1 chats is crucial for preserving valuable communication history and ensuring continuity of collaboration within organizations. By migrating these one-on-one conversations, organizations can maintain a seamless transition for users, preserving their historical conversations and fostering trust in the migration process. Failing to migrate this data can disrupt workflows, hinder productivity, and lead to information loss. Furthermore, preserving 1:1 chats, by archiving older conversations, aids in compliance efforts, ensuring that organizations retain records of relevant communications for legal, regulatory, or auditing purposes.

On Demand Migration for Teams supports the migration of chats directly into live chats on the target to ensure a smooth transition for the migration. In addition, it also provides options for improving migration performance by archiving previous, older conversations, which remain accessible, searchable, and easy to find.

### **Migration reports**

To assist confirming the migration progress, and help finalize the migration of Microsoft Teams, ODM provides different types of reports, such as a comparison report of the source and target tenants, as well as a migration error report.

The migration error report will log any problems that may have occurred during the migration process. The report will provide the information needed to help determine why a specific file could not be migrated to the target, or at least provide valuable information as to why certain objects could not be migrated within this task.

The comparison reports will assist in highlighting any differences between source and target, specifically for differences in Teams, Channels and Groups and individual item counts. The report gives a quick insight into the migration progress to help complete the migration project.

For a detailed overview into everything On Demand Migration for Teams supports, please review our ODM User Guide section: [What We Migrate](#).

### **About Quest**

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Microsoft 365 migration and management, and cybersecurity resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.