

On Demand Recovery for Teams

Back up and recover Microsoft Teams quickly and easily to minimize downtime and maintain productivity and collaboration.

Organizations have been deploying Microsoft Teams to ensure communication, collaboration and productivity among its rapidly growing remote workforce. The work-from-home, learn-from-home new normal has doubled the number of Teams active users, now reaching over 100 million. This sudden growth and dependency introduces new IT challenges, including how to protect Teams data through backup and recovery measures.

When a Microsoft Team is created, an associated Office 365 group and a SharePoint Site is created as well. There are several scenarios where O365 groups can become mistakenly deleted, impacting the organization's communications and collaboration. As an administrator, you may be cleaning up the environment, and with the vast number of groups in the organization, it is nearly impossible to know which O365 groups are associated with a specific Microsoft Team.

You may use scripts to create, modify or remove groups, or rely on O365 policies to delete a group that is inactive after a certain period of time. There is also the ever-increasing risk of ransomware, malware or hacker attacks, as well as a malicious insider attack that can impact Teams and associated data.

As the newly established standard as the hub for collaboration, Teams users have begun to depend on the application for communication, collaboration, file storage and meeting recordings. Valuable data, relevant for both real-time and archived reference, is often stored and maintained within the Team. Loss of this data, or diminished access to it, can delay projects and significantly disrupt daily productivity.

You may be relying on native Microsoft solutions to prevent Teams data loss. But, there are associated risks. The Microsoft recycle bin may be a safeguard against a miss-click, and it's great if the loss is discovered within 30 days, but it's not

With On Demand Recovery for Teams, you can implement an automated Teams backup and recovery process to ensure that valuable Teams data is protected from loss due to mistakes and corruption, making your entire Team whole again.

BENEFITS:

- Complete SaaS platform for managing Microsoft challenges in a hybrid world
- Single UI which includes Recovery, Migration, Audit, Group Management and License Management
- Goes beyond capabilities of Office 365 to provide the visibility needed to manage the services at a deeper level

Team	Description	Tenant	Created	Last Backup	Status
SC Summit - Nov-2020	Test team for the On-Dem...	Contoso	Today at 3:48 PM	Today at 4:23 PM	Live
U.S. Sales	U.S. Sales	Contoso	Yesterday at 2:27 PM	Today at 4:23 PM	Live
SOC Team	SOC Team	Contoso	10/22/2020 9:29 AM	Today at 4:23 PM	Live
Contoso	Contoso	Contoso	10/22/2020 8:37 AM	Last Thursday at 1:44 PM	Deleted
Digital Initiative Public Relat...	Digital Initiative Public Relat...	Contoso	10/22/2020 8:34 AM	Today at 4:23 PM	Live
Retail	Retail	Contoso	10/22/2020 8:34 AM	Last Thursday at 1:45 PM	Deleted
Mark 8 Project Team	Mark 8 Project Team	Contoso	10/22/2020 8:34 AM	Today at 4:23 PM	Live
Sales and Marketing	Sales and Marketing	Contoso	10/22/2020 8:34 AM	Today at 4:23 PM	Live

Simply search for the Team you want restored, select all that apply and click restore.

Teams now has more than 115 million daily active users, with increased usage intensity as people communicate, collaborate and co-author contents across work, life, and learning.

a viable backup plan for Teams. Why? Because the recycle bin permanently purges data after 30 days, after which there is no way to restore.

Moreover, in an effort to clean up and maintain data, some administrators may manually purge soft-deleted items from the recycle bin, not realizing that the O365 group is tied to a Team and is needed. When a Team is restored from the Recycle Bin, the entire Team that was deleted is restored — not individual or granular changes that may have occurred. That means there is no way to see what changes happened to a particular Team or multiple Teams. And, there is not a way to access the deleted Teams data unless it is restored fully from the Recycle Bin.

Quest On Demand Recovery for Teams is a recovery module in the Quest On Demand SaaS Portfolio. With On Demand Recovery for Teams, you can set up Microsoft Teams backup and recovery quickly and securely to minimize Teams downtime and maintain productivity and collaboration.

KEY FEATURES

- **Easily back up and restore Teams configurations** (settings, members, guests and owners). Every Team has its unique members, owners, guests and settings allowing or disallowing actions. This makes it important to restore all the proper configurations to enable Team members to collaborate at levels prior to the restoration.

- **Back up and restore Teams channel conversations** (channel posts, replies, URL links with preview, inline images, Emojis, @user mentions, gifs, memes, stickers, thumbnail reach card attachments, attached media files and docs). A Team acts as a hub for all content associated with a project so when a Team is deleted, everything is halted. It is important to restore all this information back to the last state, so productivity can move forward without delay.
- **Back up and restore Teams SharePoint files.** The content created in a Team is stored in SharePoint. These documents are essential for Team collaboration, so to maintain productivity it is crucial to quickly restore these documents if a Team is deleted.
- **Restore Teams and SharePoint data from the recycle bin.** If the deleted Team is in the recycle bin, you can quickly and easily restore the Team and all the configurations, conversations and documents associated with it with a few clicks from a single backup/recovery dashboard.
- **Automate the Teams backup and recovery process.** Automatically back up your Teams data to minimize downtime and maintain productivity and collaboration.

ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.



Restore Team content, references and configurations granularly and securely