Quest® On Demand ISO certification: committed to security standards

Earns ISO/IEC 27001:2013, ISO/IEC 27017:2015 and
ISO/IEC 27018:2019 Certifications

IT organizations today are tasked with the responsibility of ensuring that their infrastructure, applications, services and 3rd party tools are safe, secure and adhere to industry standards. For some industries, certification is a legal or contractual requirement.

Regulators and governments worldwide count on ISO standards to help develop better regulation, knowing they have a sound basis thanks to the involvement of globally-established experts.

WHAT IS ISO?

ISO (International Standards Organization) is an independent, non-governmental organization that brings together experts to share knowledge and develop voluntary, consensus-based, market relevant International Standards that support innovation and provide solutions to global challenges.

QUEST® ON DEMAND ISO CERTIFICATIONS

Based on customer requirements, our desire to establish additional trust and compliance and our commitment to continue to implement global best practices, Quest partnered with **ISO**, **KPMG**, and **PECB** to obtain the following certifications:

- **ISO/IEC 27001 —** Information technology - Security techniques - Information security management systems - Requirements. This standard specifies the requirements for establishing, implementing, maintaining and continually improving an information security management system within the context of the organization and requirements for the assessment and treatment of information security risks tailored to the needs of the organization.

- **ISO/IEC 27017 —** Information technology - Security techniques - Code of practice for information security controls based on

> "An ISO 27001 certification is proof of your capability to maintain an effective Information Security Management System to a broad public, including Industry Regulators and your current and future clients."
>
> *KPMG*

BENEFITS:

- ISO standards help develop better regulation thanks to the involvement of globally-established experts

- Certification provides an independent assessment of policies and procedures including software engineering best practices used for Quest On Demand

- On Demand certifications in security techniques displays our commitment to implementing global best practices

- Standards center around the establishment of an information security management system (ISMS), that includes all legal, physical and technical controls

Quest On Demand has earned ISO/IEC certification demonstrating our commitment to global best practices.

ISO/IEC 27002 for cloud services. This standard gives guidelines for information security controls applicable to the provision and use of cloud services.

- **ISO/IEC 27018 —** Information technology - Security techniques - Code of practice for protection of personally identifiable information (PII) in public clouds acting as PII processors. This standard establishes commonly accepted control objectives, controls and guidelines for implementing measures to protect Personally Identifiable Information (PII) in line with the privacy principles in ISO/IEC 29100 for the public cloud computing environment.

Recognized worldwide, these standards center around the establishment of an information security management system (ISMS), a framework of policies and procedures that includes all legal, physical and technical controls involved in an organization's information risk management processes. The certification provides an independent assessment of these policies and procedures including the software engineering best practices used for Quest On Demand.

Maintaining your trust and confidence is a priority for us and by pursuing these certifications we continue to demonstrate our commitment to global best practices.

ABOUT QUEST

Quest provides software solutions for the rapidly changing world of enterprise IT. We help simplify the challenges caused by data explosion, cloud expansion, hybrid data centers, security threats and regulatory requirements. Our portfolio includes solutions for database management, data protection, unified endpoint management, identity and access management and Microsoft platform management.

Quest