

# RemoteScan

Stable and seamless document scanning and image capture for virtual desktop environments and Microsoft Azure clouds

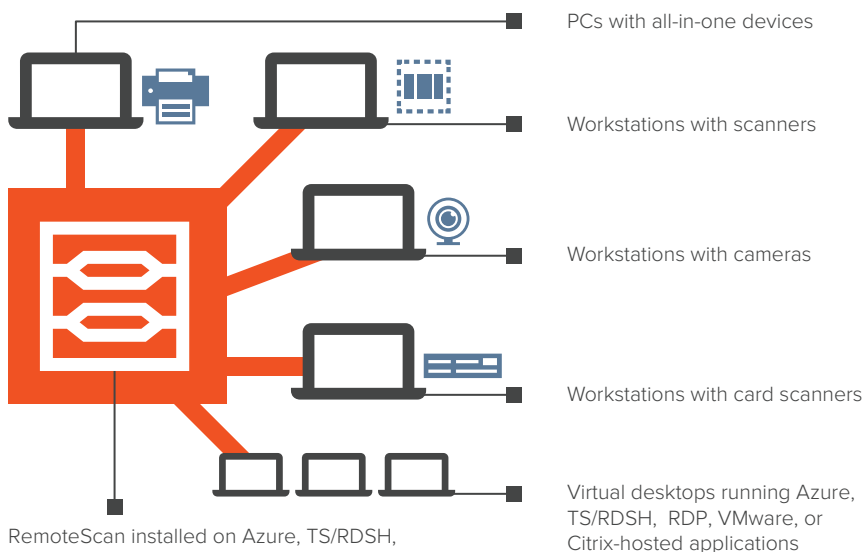
Your users who scan want an easy workflow no matter what their network environment is. You can now ensure a seamless document scanning experience and offer the greatest flexibility for your users even when using a remote desktop environment.

With RemoteScan, you can scan documents while using applications that are hosted in Citrix, Terminal Server/RDSH, RDP, VMware, and Microsoft Azure. RemoteScan supports your compliance requirements by using the secure virtual channels to transmit scanned images to your server environment. RemoteScan also enables fast scan speeds even over complex network environments.

RemoteScan now offers full support for Fujitsu ScanSnap drivers, in addition to standard TWAIN and WIA drivers. Additionally, you can use other types of image capture devices with RemoteScan including webcams, digital cameras, and digital x-ray machines. To ensure consistent results, and further reduce network congestion, you can set up RemoteScan's defaults and templates.

RemoteScan is just under 3MB and can be installed in five minutes or less. Use RemoteScan for front desk or branch office scanning to a server or cloud hosted applications. RemoteScan works with electronic medical records, document management systems, and any application that uses TWAIN or ISIS drivers.

Any enterprise hardware configuration can access scanners using RemoteScan, including:



RemoteScan also works with webcams, digital cameras, digital microscopes, intraoral cameras, digital X-ray machines and more.

“RemoteScan has made document scanning and workflow a cinch. The software does exactly as it claims, implementations are problem-free and using it couldn’t be simpler.”

*Conor Smith*  
First Call Computer Solutions

## BENEFITS:

- Enables all scanners, including Fujitsu ScanSnaps to easily work with any remotely hosted document scanning application
- Ensures that scanned images are stored on the server, not on the endpoint
- Offers defaults and templates that optimize scan speeds and reduce human error
- Works with any software that can acquire scanned images, including Intuit QuickBooks, Laserfiche, Hyland OnBase, PaperPort, Adobe Acrobat and EMR software, as well as custom applications
- Offers an easy-to-use interface
- Supports a compliant document scanning workflow

## SYSTEM REQUIREMENTS

### REMOTESCAN ENTERPRISE

**Scanners or cameras:** Any TWAIN- or WIA-compliant scanner, camera or other image capture device, including WDM image capture. Additionally, works with the following Fujitsu ScanSnap scanners: iX500, iX100, S1100i, and S1300i.

**Endpoints:** PCs, laptops, tablets or thin clients with scanners attached must have a Windows OS; non-Windows OS endpoints can access scanners if scanner sharing is turned on with the Windows OS host

**Software:** Any remotely or locally hosted scanning software using any version of TWAIN or ISIS

**Virtualization platforms:** Microsoft Azure, Terminal Server/RDSH, RDP, Citrix, VMware, Amazon Web Services

## FEATURES

**Works with all WAN and virtual desktop interface (VDI) network environments, including Azure** — Uses software on the server to detect individual scanners at remote locations as if they are locally attached.

**Works with all makes of scanners—** Works with all TWAIN- and WIA-compliant scanners and image capture devices, including multifunction printer/scanners, sheet feeder scanners, card scanners, flatbed scanners, webcams, digital X-ray machines and digital cameras. RemoteScan also works with Fujitsu ScanSnap scanner drivers.

**Lossless compression** — Uses highly efficient, lossless compression for transmitting data and does not appreciably slow down network traffic. Includes option for smaller file sizes with lossy compression.

**Supports all virtualization platforms** — Works with Azure, TS/RDSH, RDP, Citrix, VMware and with no need to change firewall settings.

**Customizable look and feel** — Allows you to lock down scanner settings, even among different brands and models of scanners. You can use this to restrict a user's scanning choices, as well as enforce the scanning area, DPI resolution and color settings for consistent results.

**Scanner polling** — Detects the most recently attached scanner to further streamline the user experience.

## REMOTESCAN VERSIONS

- **RemoteScan Enterprise** scans directly from any TWAIN- or WIA-compliant scanner or Fujitsu ScanSnap into any hosted software. Use RemoteScan Enterprise with all applications for EMR, document management, financial management or other software that runs on any Azure, TS/RDSH, RDP, VMware, or Citrix or XenDesktop server. Available in user-based or device-based licensing.
- **RemoteScan Universal** contains all the functionality of RemoteScan Enterprise as well as support for ISIS compatible software. It supports the scanning functionality of all enterprise or hosted software applications, including those for EMR, document management and financial management. Available in user-based or device-based licensing.
- **RemoteScan for LAN** enables you to share a single scanner with other PCs located anywhere on your LAN. This version is only for use on LANs that do not use a remote desktop environment. Licensing is per workstation that hosts a scanner.

## ABOUT QUEST

Quest helps our customers reduce tedious administration tasks so they can focus on the innovation necessary for their businesses to grow. Quest® solutions are scalable, affordable and simple-to-use, and they deliver unmatched efficiency and productivity. Combined with Quest's invitation to the global community to be a part of its innovation, as well as our firm commitment to ensuring customer satisfaction, Quest will continue to accelerate the delivery of the most comprehensive solutions for Azure cloud management, SaaS, security, workforce mobility and data-driven insight.

### For more information on RemoteScan:

remotescansales@quest.com  
(406)721-0277

### Quest

4 Polaris Way, Aliso Viejo, CA 92656 | [www.quest.com](http://www.quest.com)  
If you are located outside North America, you can find local office information on our Web site.

Quest, RemoteScan and the Quest logo are trademarks and registered trademarks of Quest Software Inc. For a complete list of Quest marks, visit [www.quest.com/legal/trademark-information.aspx](http://www.quest.com/legal/trademark-information.aspx). All other trademarks and registered trademarks are property of their respective owners.

© 2018 Quest Software Inc. ALL RIGHTS RESERVED.

DataSheet-RemoteScan-US-KS-26034

