

Server Monitoring with the KACE Systems Management Appliance

Server log monitoring integrated with asset management, reporting and service desk

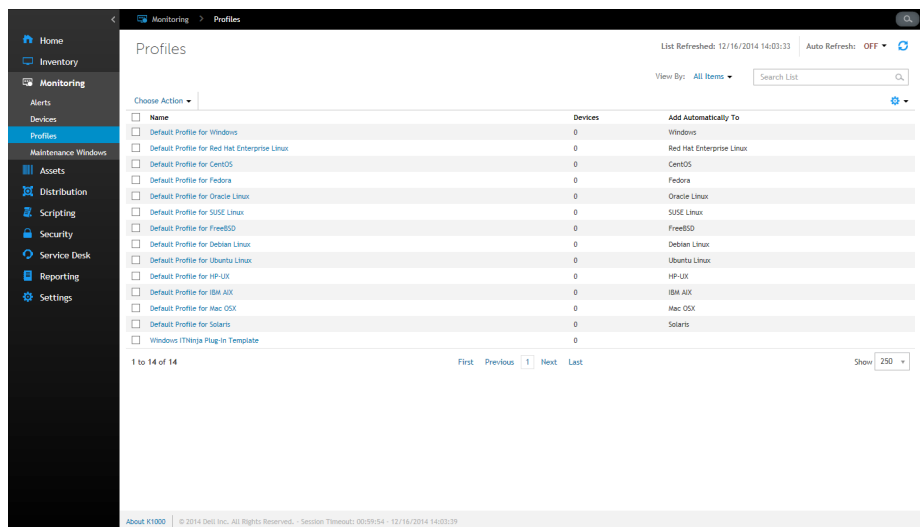
Ensuring that mission-critical servers are functioning optimally and client-side systems are fully operational can be a challenge, especially if you have limited resources. Your organization might not have a monitoring solution in place for your servers, forcing you to adopt a reactive approach to resolving server problems. Or your organization, like many others, might be utilizing disparate management tools for PCs and servers. If so, you might be unhappy with your existing server monitoring solution due to a number of factors, including:

- Lack of integration with existing systems management workflows
- Complexity of the solution that renders it unusable by a large portion of the IT staff
- Drain on the capabilities and time of an already overburdened IT team

SERVER LOG MONITORING WITH THE KACE SYSTEMS MANAGEMENT APPLIANCE

The KACE Systems Management Appliance (SMA) provides a better alternative — simple-to-use server log monitoring that is highly integrated with the appliance’s systems management functions and workflows. Server monitoring is an add-on service* to the KACE SMA that provides:

- Log monitoring and alerts for all KACE agent and agentless supported operating systems: Windows, Mac, Linux and UNIX
- Integration with the KACE SMA’s asset management, reporting and service desk, so alerts can automatically become tickets
- Integration with the KACE GO Mobile App for alerts on mobile devices
- A highly extensible design that enables you to expand capabilities with templates on ITNinja, an integrated independent IT user forum



Enhance your systems management capabilities with server log monitoring integrated with asset management, reporting and service desk.

“Without the KACE appliance [in our environment], we would have had to hire two or three more people.”

Michael Williams, Director IT, Dexter Southfield

BENEFITS:

- Is simple to use and configure, making it ideal if your organization is new to server monitoring
- Extends your systems management to servers through tight integration with the KACE SMA’s asset management, reporting and service desk
- Provides mobile alerts and service desk through integration with the KACE GO Mobile app
- Offers built-in extensibility that allows it to grow with you

KACE SYSTEMS MANAGEMENT APPLIANCE

Server log monitoring is an add-on function to the KACE Systems Management Appliance. The appliance provides comprehensive management for servers, PCs, Macs, Chromebooks, smartphones, tablets, printers, networking gear and other connected non-computing devices. It can fulfill all of your organization's systems management needs, from initial deployment to ongoing management and retirement.

Comprehensive functionality**

Available on premises as either a physical or a virtual appliance, or as a service via a hosted, cloud-delivered virtual appliance,** the KACE SMA includes the following capabilities:

- Device discovery and inventory of all hardware and software network wide, including computers, servers, Chromebooks, and connected non-computing devices
- Patch management for automated vulnerability analysis and delivery of patches
- Asset management for comprehensive asset tracking and compliance reporting, including detailed software inventory and management of software licenses
- Software distribution to ensure all your systems are up to date

- System configuration and policy enforcement
- Service desk and end user portal tightly integrated with KACE SMA's other capabilities and workflows, and with the KACE GO Mobile App
- Detailed and customizable reporting and alerts

Easy to deploy and fast time to value

Unlike traditional software approaches that can require complex and time-consuming implementation and maintenance, the KACE SMA is based on an extremely flexible and intelligent appliance architecture that enables the solution to be both quickly deployed and continually self-maintained. The appliance is typically installed within a few days and delivers a return on your investment within a few months.

ABOUT QUEST

At Quest, our purpose is to solve complex problems with simple solutions. We accomplish this with a philosophy focused on great products, great service and an overall goal of being simple to do business with. Our vision is to deliver technology that eliminates the need to choose between efficiency and effectiveness, which means you and your organization can spend less time on IT administration and more time on business innovation.

SYSTEM REQUIREMENTS

For a complete list of system requirements, visit: quest.com/products/kace-k1000-systems-management-appliance

* Server monitoring is an add-on service. Please check with your local sales representative for pricing and availability.

** Not all functionality is available on all platforms. Please check with your local representative.

*** KACE as a Service is not available in all regions. Please check with your local representative.