# Quest

# Solutions for systems and information management

# TIME IS YOUR MOST VALUABLE ASSET

Most organizations spend far too much time – about 75% – just managing the complexity of current systems. This impacts your staff, infrastructure, data, and applications — leaving you struggling to keep up. You're also left with precious few hours each week to focus on business priorities: stronger security, cloud-based applications, datadriven decisions and workforce mobility.

# **IT'S TIME FOR A CHANGE**

Our software solutions simplify IT operations at more than 130,000 organizations worldwide. We'll help you manage and protect your data, take control of your hybrid environments, keep track of all network-connected devices and govern every identity across your applications and data.

# SPEND LESS TIME ON IT ADMINISTRATION AND MORE TIME ON INNOVATION

We simplify the technologies you use every day so you don't have to choose between efficiency and effectiveness.



We'll help you tackle today's toughest IT challenges so you can focus on tomorrow's opportunities.

"The ability to manage the system from a central place has also enabled faster completion of maintenance tasks, freeing up time for other work and, of course, savings on staff training."

Advanced Healthcare, Ltd.

# THE QUEST DIFFERENCE:

- 130,000 customers in more than 100 countries
- 95 percent of the Fortune 500 rely on our products
- 30 years of experience in IT management
- 3,400 employees, including nearly 1,000 engineers who are continually innovating
- 7,000 partners that deliver solutions and add value
- 4 million community members
- More than 25 awards for product excellence
- Global support with a 94% customer satisfaction rating, 74% Net Promoter Score and an 8x ACE Award winner.

#### DATABASE MANAGEMENT

Our database management solutions can automate development and administration tasks to increase productivity, optimize performance and reduce costs. We also enable you to monitor multiple, heterogeneous databases from a single view and analyze transactions. Plus, ensure business continuity with simple, affordable data replication and integration technology in a single solution.

#### Key products:

- **Toad:** Automate database development and administration for increased productivity.
- **SharePlex:** Ensure database availability with robust replication and integration.

# DATA PROTECTION

More than 70,000 customers worldwide depend on us to protect their applications and data with an always-on, easy-tomanage infrastructure. Turn to us for a zero-impact, full-system, instant-recovery solution that gets you back online in as little as 15 minutes. Our backup and recovery solutions help you transform your IT infrastructure as you adopt cloud, mobile applications and big data projects.

#### Key products:

- Rapid Recovery: Protect anything systems, apps and data — anywhere, whether it's physical, virtual or in the cloud.
- DR Series Appliances: Shrink data storage by a 15:1 ratio and accelerate existing backup software — all for as little as \$0.16/GB.

#### ENDPOINT SYSTEMS MANAGEMENT

We offer a fast-to-implement, easyto-use, robust family of endpoint systems management products to address the needs of growing organizations. These solutions make OS provisioning, management and security tasks for the entire IT infrastructure more efficient. Our all-in-one appliance is the fast-ROI alternative to point solutions or overly complex software suites.

#### Key products:

- KACE Systems Management Appliance: Manage, secure and service all of your network-connected devices with ease.
- KACE Systems Deployment Appliance: Accelerate provisioning and ongoing administration of system images and driver updates.

#### MICROSOFT PLATFORM MANAGEMENT

Our award-winning, Microsoft platform management solutions have been used to migrate, secure and manage more than 180 million users around the globe. Deliver the capabilities users need while freeing your staff to focus on innovation with tools that let you automate administrative functions for Active Directory, Exchange, Skype for Business, Azure AD, Office 365 and more.

#### Key products:

- Migration Manager: Reduce the time, costs and risks of migrations.
- Change Auditor: Get complete, realtime change auditing, in-depth forensics and comprehensive reporting.

## PERFORMANCE MONITORING

Our performance monitoring solutions maximize the performance and availability of your key applications and databases while simplifying management. We enable you to track performance and utilization trends, prevent potential issues, minimize the mean time to recovery, boost the efficiency of your environment — and deliver the responsive experience users expect.

#### Key products:

- Foglight for Cross Platform Databases: Ensure optimal performance with comprehensive monitoring and advanced workload analytics
- Foglight for Virtualization, Enterprise Edition: Visualize, analyze and optimize your virtual infrastructure.

#### IDENTITY AND ACCESS MANAGEMENT

Getting identity and access management (IAM) right is critical to helping your organization achieve its mission. In order to succeed you need the right technologies, practices, partners, and strategies — only then can you turn security from a burden and barrier to an enabler and a win. One Identity (a Quest Software business) is the provider to deliver on this promise.

#### Key products:

- One Identity Manager: Control user and privileged access, govern identities, secure data and take the risk out of enterprise IAM
- One Identity Safeguard: Securely grant access to privileged passwords and sessions with role-based access management and automated workflows including session audit with full record and replay capabilities.

# **ABOUT QUEST**

At Quest, our purpose is to solve complex problems with simple solutions. We accomplish this with a philosophy focused on great products, great service and an overall goal of being simple to do business with. Our vision is to deliver technology that eliminates the need to choose between efficiency and effectiveness, which means you and your organization can spend less time on IT administration and more time on business innovation.

"We can build and provision servers in just a few days, compared with up to three months previously, thanks to the efficiency [your] solutions give us and the advantage of using one vendor ... for everything."

ATM

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Datasheet-AllUpSolutions-US-GM-29021

