

# What's new in the KACE® Systems Management Appliance 11.1?

Managing your endpoint environment keeps getting more and more complicated as your hybrid workforce requires a wider range of both traditional and modern devices to get work done. Deploying security updates and ensuring compliance across all your IT assets is time-consuming. As your environment continues to grow, you need a way to discover, manage and secure every endpoint connecting to your network.

For organizations of any size, balancing the ever-changing landscape of device types, operating system requirements and employee needs is nearly impossible without having the right tools in place. That's why the KACE® Systems Management Appliance by Quest® keeps evolving as your IT asset management and security needs evolve, making it possible to better service your end users' systems with a single solution.

Updates to the latest release, KACE Systems Management Appliance 11.1, include:

- System enhancements to maximize your productivity and create an intuitive workflow
- Built-in features to help you deploy patches and track updates with ease
- Improved administrator and user experience for your increasingly remote workforce

## NEW FEATURES

- **Linux package upgrades** — The appliance now allows you to automate the process of installing and managing Linux security package upgrades.
- **OVAL for Linux and Mac** — KACE Agent system tray additions - More functionality was added to the agent icon in the system tray, such as opening links.
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- **Integration with the new Dell hardware update catalog** — Starting in this release, the appliance uses a new version of the Dell hardware catalog.

- **Service Desk ticket category hierarchy** — The Administrator Console has been improved to streamline how you set up categories and subcategories for the Service Desk.
- **Operating system support updates** — The appliance now supports MS Windows 10 20H2, MS Windows Server 2019 20H2 and macOS 11.0 OS on agent-managed devices.

For more information about the KACE Systems Management Appliance, visit our [website](#). New to KACE Systems Management Appliance? Download a [free trial](#). Current customer? Update your solution through the [support portal](#).

## ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.