

What's New in the Quest® KACE Systems Management Appliance 10.1?

Quest®



Regardless of your organization's size, endpoint management can be a complex and time-consuming task. With an ever-changing landscape of device types, operating system requirements and employee needs, it can be difficult for your IT team to function effectively without the right tools in place to help discover, manage and secure your organization's endpoint environment.

The KACE Systems Management Appliance (SMA) 10.1 helps you automate and manage these processes by providing you with an easy-to-use, multiplatform solution that addresses your hardware and software management and network security needs while making it possible to better service end-user systems — all with a single solution.

Update highlights include:

- Enhanced service desk functionality that maximizes user productivity while reducing time to resolution and providing a more secure, efficient workflow.

- Advanced KACE patching features that increase speed and performance, as well as support for additional operating systems.
- Easily login, scan and track your assets from any mobile device to remain effective across multiple office locations or while on the road using KACE Go.

NEW FEATURES

- **Service desk improvements** - Replaces error-prone manual entry processes with new import/export features.
- **Security updates** - New systems alerts ensure you never miss a security update when they become available, so your systems are protected and compliant.
- **KACE GO attachments** - Quickly gathers and stores more asset details through the KACE GO API.
- **KACE GO SAML support** - Users can now log into KACE GO using SAML identity and service providers.
- **Patching enhancements** - Achieve faster, timelier patch deployments with support for new products such as SQL Server.

For more information about KACE Systems Management Appliance visit our [website](#). New to KACE SMA? Download a [free trial](#). Current customer? Update your solution through the [support portal](#).

ABOUT QUEST

At Quest, our purpose is to solve complex problems with simple solutions. We accomplish this with a philosophy focused on great products, great service and an overall goal of being simple to do business with. Our vision is to deliver technology that eliminates the need to choose between efficiency and effectiveness, which means you and your organization can spend less time on IT administration and more time on business innovation.